

ThinkPlus Services Product Matrix

Warranty and Maintenance Options for Lenovo Products

Canada

July 5, 2005

Lenovo ThinkPlus Services are convenient, pre-packaged, part-numbered services that are easy-to-use, affordable, and available in a variety of configurations designed to meet the needs of businesses of all sizes. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. Enhance the availability of your equipment by upgrading your level of service at the time of product purchase. No matter which option you select, you'll get outstanding service at an exceptional value.

ThinkPad Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
1829 / 1834 / 1836 / 1842 / 1846 / 1849 / 1858 / 1859 / 1875 / 2378 / 2386 / 2527 / 2681 / 2686 / 2884	1 Year EZS	2 Years EZS Warranty and Maintenance Option	41E9572	\$144.00
		3 Years EZS Warranty and Maintenance Option	41E9573	\$189.00
		4 Years EZS Warranty and Maintenance Option	41E9574	\$339.00
		5 Years EZS Warranty and Maintenance Option	41E9575	\$479.00
		1 Year Onsite 9x5xNBD Warranty and Maintenance Option	41C9707	\$59.00
		2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9708	\$184.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9709	\$294.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9710	\$394.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9711	\$494.00
		1 Year Onsite 9x5x4 Warranty and Maintenance Option	41C9702	\$89.00
		2 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9703	\$289.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9704	\$389.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9705	\$589.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9706	\$789.00
		1 Year Onsite 24x7x4 Warranty and Maintenance Option	41E9649	\$119.00
		2 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9650	\$399.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9651	\$739.00
4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9652	\$999.00		
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9653	\$1,399.00		
1847 / 1860 / 1871 / 1876 / 2371 / 2373 / 2382 / 2525 / 2528 / 2668 / 2670 / 2672 / 2673 / 2682 / 2683 / 2687 / 2883 / 2885	3 Years EZS	4 Years EZS Warranty and Maintenance Option	41E9581	\$144.00
		5 Years EZS Warranty and Maintenance Option	41E9582	\$289.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9718	\$139.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9719	\$289.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9720	\$389.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9715	\$299.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9716	\$389.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9717	\$489.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9654	\$369.00
4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9655	\$679.00		
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9656	\$999.00		
1866	Tablet 3 Years EZS	3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9742	\$149.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9743	\$319.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9744	\$399.00
1867	Tablet 3 Years OS 9x5xNBD	3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9745	\$269.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9746	\$319.00
1831 / 1848 / 1861 / 1867 / 1872 / 2372 / 2374 / 2526 / 2669 / 2673 / 2889	3 Years Onsite 9x5xNBD	4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9747	\$199.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9748	\$349.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9749	\$269.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9750	\$379.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9751	\$479.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9752	\$299.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9753	\$599.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9754	\$949.00

ThinkPlus Accessories				
Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
2506 / 2631 / 2877 / 2878	1 Year EZS	1YR Onsite 9x5x4 Warranty and Maintenance Option	41C9712	\$79.00
		2YR Onsite 9x5x4 Warranty and Maintenance Option	41C9713	\$469.00
		3YR Onsite 9x5x4 Warranty and Maintenance Option	41C9714	\$999.00

Note: Service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services only, unless prior written approval has been granted to a Lenovo service authorized Business Partner. ThinkPad Protection is a depot only offering.

ThinkPlus Services Product Matrix

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No matter how hard you try, it is impossible to predict the unexpected. You know you can count on your limited warranty that comes standard with every new ThinkPad notebook, but what about Life's little accidents; like spilling your coffee on the keyboard or simply dropping it? These accidents are not covered in your standard warranty coverage. Help protect yourself from potentially expensive repair or replacement costs, protect your investment by taking the next step in warranty coverage....Get ThinkPad Protection. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions.

ThinkPad Protection Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
1829 / 1834 / 1836 / 1842 / 1846 / 1849 / 1858 / 1859 / 1875 / 2378 / 2386 / 2527 / 2681 / 2686 / 2884	1 Year EZS	1 Year EZS + 1 Year ThinkPad Protection	41E9579	\$139.00
		2 Years EZS + 2 Years ThinkPad Protection	41E9580	\$289.00
		3 Years EZS + 3 Years ThinkPad Protection	41C9768	\$389.00
		4 Years EZS + 4 Years ThinkPad Protection	41C9769	\$569.00
		5 Years EZS + 5 Years ThinkPad Protection	41C9770	\$689.00
		1 Year Onsite 9x5xNBD + 1 Year ThinkPad Protection	41D0004	\$149.00
		2 Years Onsite 9x5xNBD + 2 Years ThinkPad Protection	41E8602	\$299.00
		3 Years Onsite 9x5xNBD + 3 Years ThinkPad Protection	41C9760	\$414.00
		4 Years Onsite 9x5xNBD + 4 Years ThinkPad Protection	41C9761	\$739.00
		5 Years Onsite 9x5xNBD + 5 Years ThinkPad Protection	41C9762	\$929.00
		1 Year Onsite 9x5x4 + 1 Year ThinkPad Protection	41E9657	\$199.00
		2 Years Onsite 9x5x4 + 2 Years ThinkPad Protection	41E9658	\$599.00
		3 Years Onsite 9x5x4 + 3 Years ThinkPad Protection	41E9659	\$969.00
		4 Years Onsite 9x5x4 + 4 Years ThinkPad Protection	41E9660	\$1,349.00
		5 Years Onsite 9x5x4 + 5 Years ThinkPad Protection	41E9661	\$1,799.00
		1 Year Onsite 24x7x4 + 1 Year ThinkPad Protection	41E9662	\$229.00
		2 Years Onsite 24x7x4 + 2 Years ThinkPad Protection	41E9663	\$629.00
3 Years Onsite 24x7x4 + 3 Years ThinkPad Protection	41E9664	\$999.00		
4 Years Onsite 24x7x4 + 4 Years ThinkPad Protection	41E9665	\$1,399.00		
5 Years Onsite 24x7x4 + 5 Years ThinkPad Protection	41E9666	\$1,849.00		
1847 / 1860 / 1871 / 1876 / 2371 / 2373 / 2382 / 2525 / 2528 / 2668 / 2670 / 2672 / 2673 / 2682 / 2683 / 2687 / 2883 / 2885	3 Years EZS	3 Years EZS + 3 Years ThinkPad Protection	41C9767	\$144.00
		4 Years EZS + 4 Years ThinkPad Protection	41C9771	\$489.00
		5 Years EZS + 5 Years ThinkPad Protection	41C9772	\$589.00
		3 Years Onsite 9x5xNBD + 3 Years ThinkPad Protection	41C9763	\$244.00
		4 Years Onsite 9x5xNBD + 4 Years ThinkPad Protection	41C9764	\$489.00
		5 Years Onsite 9x5xNBD + 5 Years ThinkPad Protection	41C9765	\$739.00
		3 Years Onsite 9x5x4 + 3 Years ThinkPad Protection	41E9667	\$649.00
		4 Years Onsite 9x5x4 + 4 Years ThinkPad Protection	41E9668	\$999.00
		5 Years Onsite 9x5x4 + 5 Years ThinkPad Protection	41E9669	\$1,449.00
		3 Years Onsite 24x7x4 + 3 Years ThinkPad Protection	41E9670	\$689.00
		4 Years Onsite 24x7x4 + 4 Years ThinkPad Protection	41E9671	\$1,049.00
5 Years Onsite 24x7x4 + 5 Years ThinkPad Protection	41E9672	\$1,499.00		
1866	Tablet 3 Years EZS	3 Years EZS + 3 Years ThinkPad Protection	41E9642	\$399.00
		3 Years Onsite 9x5xNBD + 3 Years ThinkPad Protection	41E9643	\$499.00
		3 Years Onsite 9x5x4 + 3 Years ThinkPad Protection	41E9644	\$699.00
		3 Years Onsite 24x7x4 + 3 Years ThinkPad Protection	41E9645	\$749.00
1867	Tablet 3 Years Onsite 9x5xNBD	3 Years Onsite 9x5xNBD + 3 Years ThinkPad Protection	41E9646	\$399.00
		3 Years Onsite 9x5x4 + 3 Years ThinkPad Protection	41E9647	\$649.00
		3 Years Onsite 24x7x4 + 3 Years ThinkPad Protection	41E9648	\$699.00
1831 / 1848 / 1861 / 1867 / 1872 / 2372 / 2374 / 2526 / 2669 / 2673 / 2889	3 Years Onsite 9x5xNBD	3 Years Onsite 9x5xNBD + 3 Years ThinkPad Protection	41E9576	\$239.00
		4 Years Onsite 9x5xNBD + 4 Years ThinkPad Protection	41E9577	\$479.00
		5 Years Onsite 9x5xNBD + 5 Years ThinkPad Protection	41E9578	\$719.00
		3 Years Onsite 9x5x4 + 3 Years ThinkPad Protection	41E9673	\$549.00
		4 Years Onsite 9x5x4 + 4 Years ThinkPad Protection	41E9674	\$949.00
		5 Years Onsite 9x5x4 + 5 Years ThinkPad Protection	41E9675	\$1,399.00
		3 Years Onsite 24x7x4 + 3 Years ThinkPad Protection	41E9676	\$599.00
		4 Years Onsite 24x7x4 + 4 Years ThinkPad Protection	41E9677	\$999.00
		5 Years Onsite 24x7x4 + 5 Years ThinkPad Protection	41E9678	\$1,449.00

Note: Service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services only, unless prior written approval has been granted to a Lenovo service authorized Business Partner. ThinkPad Protection is a depot only offering.

ThinkPlus Services Product Matrix

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Lenovo ThinkPlus Services are convenient, pre-packaged, part-numbered services that are easy-to-use, affordable, and available in a variety of configurations designed to meet the needs of businesses of all sizes. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. Enhance the availability of your equipment by upgrading your level of service at the time of product purchase. No matter which option you select, you'll get outstanding service at an exceptional value.

ThinkCentre Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
8084 / 8092 / 8124 / 8139 / 8163 / 8168 / 8195 / 8421 / 8423 / 8425	1 Year EZS	2 Years EZS Warranty and Maintenance Option	41E9585	\$39.00
		3 Years EZS Warranty and Maintenance Option	41E9586	\$79.00
		4 Years EZS Warranty and Maintenance Option	41E9587	\$119.00
		5 Years EZS Warranty and Maintenance Option	41E9588	\$169.00
		1 Year Onsite 9x5xNBD Warranty and Maintenance Option	41C9773	\$79.00
		2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9589	\$99.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9774	\$124.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9775	\$189.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9776	\$249.00
		1 Year Onsite 9x5x4 Warranty and Maintenance Option	41E9590	\$89.00
		2 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9591	\$119.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9592	\$149.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9593	\$199.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9594	\$349.00
		1 Year Onsite 24x7x4 Warranty and Maintenance Option	41E9595	\$99.00
2 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9596	\$129.00		
3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9597	\$159.00		
4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9598	\$229.00		
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9599	\$379.00		
8085 / 8105 / 8117 / 8122 / 8131 / 8153 / 8154 / 8155 / 8199 / 8427	1 Year Onsite 9x5xNBD	2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9721	\$99.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9722	\$169.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9723	\$289.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9724	\$379.00
		1 Year Onsite 9x5x4 Warranty and Maintenance Option	41C9725	\$29.00
		2 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9726	\$269.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9727	\$349.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9728	\$439.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9729	\$499.00
		1 Year Onsite 24x7x4 Warranty and Maintenance Option	41C9730	\$49.00
		2 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9731	\$339.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9732	\$399.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9733	\$499.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9734	\$589.00
		8123 / 8135 / 8161 / 8166 / 8191 / 8192 / 8193 / 8194 / 8198 / 8309 / 8310 / 8311 / 8312 / 8313 / 8314 / 8315 / 8316 / 8317 / 8319 / 8420 / 8422 / 8424	3 Years Total 1st Year Onsite 9x5xNBD 2nd/3rd Year Parts Only)	3 Years Onsite 9x5xNBD Warranty and Maintenance Option
4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9739			\$179.00
5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9740			\$269.00
3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9735			\$179.00
4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9736			\$269.00
5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9737			\$349.00
3 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9741			\$249.00
4 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9742			\$339.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9743			\$399.00
8086 / 8087 / 8089 / 8096 / 8097 / 8104 / 8106 / 8107 / 8113 / 8114 / 8121 / 8133 / 8138 / 8141 / 8142 / 8143 / 8144 / 8147 / 8160 / 8162 / 8167 / 8171 / 8172 / 8183 / 8184 / 8185 / 8186 / 8187 / 8188 / 8189 / 8190 / 8212 / 8213 / 8215 / 8302 / 8303 / 8304 / 8305 / 8306 / 8307 / 8308 / 8318 / 8429 / 9210	3 Years Onsite 9x5xNBD	4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9583	\$89.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9584	\$149.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9744	\$99.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9745	\$184.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9746	\$269.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9747	\$179.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9748	\$269.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9749	\$349.00

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ThinkVision Warranty Upgrades

ThinkVision LCD Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6636	15" LCD 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9558	\$69.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9559	\$79.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9707	\$49.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8600	\$79.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8601	\$89.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9708	\$54.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9709	\$84.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9710	\$139.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9711	\$64.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9712	\$99.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9713	\$149.00		
6734	17" LCD 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9560	\$74.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9561	\$84.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9714	\$49.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8743	\$84.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8744	\$94.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9715	\$59.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9716	\$89.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9717	\$149.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9718	\$69.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9719	\$109.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9720	\$159.00		
9329 / 9419	19" LCD 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9562	\$79.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9563	\$89.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9721	\$49.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8745	\$89.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8746	\$99.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9722	\$69.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9723	\$99.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9724	\$159.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9725	\$79.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9726	\$119.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9727	\$174.00		
6736	20" TFT 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9564	\$99.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9565	\$149.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9728	\$69.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9568	\$119.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9569	\$169.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9729	\$124.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9730	\$174.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9731	\$279.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9732	\$129.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9733	\$184.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9734	\$349.00		
9503	21" LCD 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9566	\$599.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9567	\$1,699.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9735	\$79.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9570	\$649.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9571	\$1,749.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9736	\$589.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9737	\$999.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9738	\$1,999.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9739	\$599.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9740	\$1,199.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9741	\$2,999.00		

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ThinkVision Warranty Upgrades

ThinkVision CRT Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6331	15" CRT 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9550	\$54.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9551	\$64.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9679	\$39.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9543	\$74.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9544	\$84.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9680	\$44.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9681	\$79.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9682	\$89.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9683	\$49.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9684	\$84.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9685	\$89.00
0182 / 6332 / 6517 / 6737	17" CRT 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9552	\$59.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9553	\$69.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9686	\$39.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8598	\$74.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8599	\$84.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9687	\$44.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9688	\$79.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9689	\$89.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9690	\$49.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9691	\$84.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9692	\$94.00
6739	19" CRT 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9554	\$64.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9555	\$74.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9693	\$49.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9545	\$74.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9546	\$84.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9694	\$54.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9695	\$79.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9696	\$89.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9697	\$59.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9698	\$89.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9699	\$99.00
6735	22" CRT 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9556	\$79.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9557	\$139.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9700	\$59.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9547	\$89.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9548	\$149.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9701	\$94.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9702	\$129.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9703	\$199.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9704	\$64.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9705	\$139.00
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9706	\$229.00

Note: Service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services only, unless prior written approval has been granted to a Lenovo service authorized Business Partner. ThinkPad Protection is a depot only offering.

ThinkPlus Services Product Matrix

Post-Warranty Maintenance Agreements for Lenovo Products

Canada

July 5, 2005

ThinkPlus Services Post-Warranty Maintenance Agreements can be purchased even after base warranty of your Think-branded product expires in order to continue to receive Lenovo warranty coverage. Similar to the Warranty and Maintenance Options, Post-Warranty Maintenance Agreements are easy-to-use, affordable and are available in a variety of configurations to extend the warranty coverage of your ThinkPad notebook, ThinkCentre desktop or ThinkVision monitor. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. If your Think-branded product is now out of warranty, or you have an existing maintenance service that is about to expire, then Post-Warranty Maintenance Agreements are right for you.

ThinkPad Post-Warranty Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
1829 / 1834 / 1836 / 1842 / 1846 / 1849 / 1858 / 1859 / 1875 / 2378 / 2386 / 2527 / 2681 / 2686 / 2884 / 1847 / 1860 / 1871 / 1876 / 2371 / 2373 / 2382 / 2525 / 2528 / 2668 / 2670 / 2672 / 2673 / 2682 / 2683 / 2687 / 2883 / 2885 / 1831 / 1848 / 1861 / 1867 / 1872 / 2372 / 2374 / 2526 / 2669 / 2673 / 2889	Add 1 Year EZS Warranty Extension	41C9757	\$159.00
	Add 2 Years EZS Warranty Extension	41C9758	\$299.00
	Add 1 Year Onsite 9x5xNBD Maintenance	41C9783	\$299.00
	Add 2 Years Onsite 9x5xNBD Maintenance	41C9784	\$399.00
	Add 1 Year Onsite 9x5x4 Maintenance	41C9785	\$399.00
	Add 2 Years Onsite 9x5x4 Maintenance	41C9786	\$499.00
	Add 1 Year Onsite 24x7x4 Maintenance	41E9756	\$499.00
Add 2 Years Onsite 24x7x4 Maintenance	41E9757	\$749.00	

ThinkCentre Post-Warranty Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
8084 / 8092 / 8124 / 8139 / 8163 / 8168 / 8195 / 8421 / 8423 / 8425 / 8085 / 8105 / 8117 / 8122 / 8131 / 8153 / 8154 / 8155 / 8199 / 8427 / 8123 / 8135 / 8161 / 8166 / 8191 / 8192 / 8193 / 8194 / 8198 / 8309 / 8310 / 8311 / 8312 / 8313 / 8314 / 8315 / 8316 / 8317 / 8319 / 8420 / 8422 / 8424 / 8086 / 8087 / 8089 / 8096 / 8097 / 8104 / 8106 / 8107 / 8113 / 8114 / 8121 / 8133 / 8138 / 8141 / 8142 / 8143 / 8144 / 8147 / 8160 / 8162 / 8167 / 8171 / 8172 / 8183 / 8184 / 8185 / 8186 / 8187 / 8188 / 8189 / 8190 / 8212 / 8213 / 8215 / 8302 / 8303 / 8304 / 8305 / 8306 / 8307 / 8308 / 8318 / 8429 / 9210	Add 1 Year EZS Maintenance	41C9640	\$89.00
	Add 2 Years EZS Maintenance	41C9641	\$189.00
	Add 1 Year Onsite 9x5xNBD Maintenance	41C9777	\$99.00
	Add 2 Years Onsite 9x5xNBD Maintenance	41C9778	\$199.00
	Add 1 Year Onsite 9x5x4 Maintenance	41C9779	\$179.00
	Add 2 Years Onsite 9x5x4 Maintenance	41C9780	\$299.00
	Add 1 Year Onsite 24x7x4 Maintenance	41C9781	\$199.00
Add 2 Years Onsite 24x7x4 Maintenance	41C9782	\$349.00	

Note: Service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services only, unless prior written approval has been granted to a Lenovo service authorized Business Partner. ThinkPad Protection is a depot only offering.

ThinkPlus Services Product Matrix

Post-Warranty Maintenance Agreements for Lenovo Products

Canada

July 5, 2005

ThinkPlus Services Post-Warranty Maintenance Agreements can be purchased even after base warranty of your Think-branded product expires in order to continue to receive Lenovo warranty coverage. Similar to the Warranty and Maintenance Options, Post-Warranty Maintenance Agreements are easy-to-use, affordable and are available in a variety of configurations to extend the warranty coverage of your ThinkPad notebook, ThinkCentre desktop or ThinkVision monitor. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. If your Think-branded product is now out of warranty, or you have an existing maintenance service that is about to expire, then Post-Warranty Maintenance Agreements are right for you.

ThinkVision LCDs Post-Warranty Maintenance Agreements				
Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6636	15" LCD	Add 1 Year Rapid Replace Maintenance	41E9636	\$84.00
		Add 2 Years Rapid Replace Maintenance	41E9637	\$109.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9809	\$99.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9810	\$189.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9811	\$139.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9812	\$279.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9813	\$149.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9814	\$299.00
6734	17" LCD	Add 1 Year Rapid Replace Maintenance	41E9616	\$89.00
		Add 2 Years Rapid Replace Maintenance	41E9617	\$114.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9618	\$104.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9619	\$194.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9620	\$144.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9621	\$284.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9622	\$154.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9623	\$309.00
9329 / 9419	19" LCD	Add 1 Year Rapid Replace Maintenance	41E9624	\$94.00
		Add 2 Years Rapid Replace Maintenance	41E9625	\$129.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9626	\$109.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9627	\$199.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9628	\$149.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9629	\$289.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9630	\$164.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9631	\$329.00
6736	20" TFT	Add 1 Year Rapid Replace Maintenance	41E9638	\$149.00
		Add 2 Years Rapid Replace Maintenance	41E9639	\$299.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9821	\$249.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9822	\$399.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9823	\$349.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9824	\$579.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9825	\$379.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9826	\$699.00
9503	21" LCD	Add 1 Year Rapid Replace Maintenance	41E9759	\$949.00
		Add 2 Years Rapid Replace Maintenance	41E9760	\$1,849.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9761	\$1,149.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9762	\$2,249.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9763	\$1,499.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9764	\$2,999.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9765	\$1,899.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9766	\$3,499.00

Note: Service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services only, unless prior written approval has been granted to a Lenovo service authorized Business Partner. ThinkPad Protection is a depot only offering.

ThinkPlus Services Product Matrix

Post-Warranty Maintenance Agreements for Lenovo Products

Canada

July 5, 2005

ThinkPlus Services Post-Warranty Maintenance Agreements can be purchased even after base warranty of your Think-branded product expires in order to continue to receive Lenovo warranty coverage. Similar to the Warranty and Maintenance Options, Post-Warranty Maintenance Agreements are easy-to-use, affordable and are available in a variety of configurations to extend the warranty coverage of your ThinkPad notebook, ThinkCentre desktop or ThinkVision monitor. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. If your Think-branded product is now out of warranty, or you have an existing maintenance service that is about to expire, then Post-Warranty Maintenance Agreements are right for you.

ThinkVision CRTs Post-Warranty Maintenance Agreements				
Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6331	15" CRT	Add 1 Year Rapid Replace Maintenance	41E9632	\$69.00
		Add 2 Years Rapid Replace Maintenance	41E9633	\$79.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9791	\$89.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9792	\$104.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9793	\$99.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9794	\$129.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9795	\$109.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9796	\$139.00
0182 / 6332 / 6517 / 6737	17" CRT	Add 1 Year Rapid Replace Maintenance	41E9600	\$74.00
		Add 2 Years Rapid Replace Maintenance	41E9601	\$84.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9602	\$94.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9603	\$109.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9604	\$104.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9605	\$134.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9606	\$114.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9607	\$144.00
6739	19" CRT	Add 1 Year Rapid Replace Maintenance	41E9608	\$79.00
		Add 2 Years Rapid Replace Maintenance	41E9609	\$89.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9610	\$94.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9611	\$114.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9612	\$99.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9613	\$139.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9614	\$119.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9615	\$149.00
6735	22" CRT	Add 1 Year Rapid Replace Maintenance	41E9634	\$99.00
		Add 2 Years Rapid Replace Maintenance	41E9635	\$129.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9803	\$149.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9804	\$349.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9805	\$279.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9806	\$449.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9807	\$299.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9808	\$499.00

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