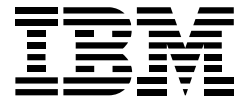*Superior power and availability in
a versatile, enterprise-class server*

IBM

IBM Netfinity 5500 M20

Highlights

Powerful performance
*Speed, power and agility—hour after
hour, day after day*

Easy, flexible growth
*Enterprise-class features offer superior
capacity and flexibility to grow*

Control grants confidence
*Systems management hardware and top-
rated[1] software deliver convenience and
peace of mind*

New!
Netfinity 99.9% Availability
Guarantee Program[2]
*A robust suite of required services from
IBM Global Services wrapped around
specific bounded clusters help you better
avoid unplanned downtime*

Powerful, reliable performance
The IBM Netfinity® 5500 M20 answers the
call for optimal performance with the lat-
est Intel® processors balanced with the
right amount of memory. And, the Netfinity
5500 M20 delivers confidence with the re-
liability features inherited from its award-
winning[3] predecessors—hot-plug
components, Predictive Failure Analysis®
and Light-Path Diagnostics.

Superior system control
Integrated Advanced System Manage-
ment processor and Netfinity Manager™
deliver proactive remote control of your
system. With ECC memory and integrated
RAID, the Netfinity 5500 M20 is designed
to protect business-critical data and
peace of mind.

Built to grow as you grow
What some of our competitors call "op-
tions," we consider standard for enter-
prise-class performance and value.
Active PCI slots, four-way SMP capability
and support for up to 4GB of memory
make for easy system expansion and
minimal downtime. You also get integrated
Ethernet, internal RAID and Lotus®
Domino™ Application Server[4] to help you
unleash the power of the Internet.

IBM service and support—one of
the best values around
With the three-year, limited onsite IBM
warranty[5], 90-day IBM Start Up Support,
technology-enabled services like Remote
Connect, an extensive list of compatibility-
tested ServerProven™[6] solutions, Options
by IBM and flexible financing, you get ex-
cellent server performance backed by
outstanding service.

Netfinity

e-business tools

IBM Netfinity 5500 M20 at a glance

! Get Year 2000 Ready
www.ibm.com/pc/year2000 (worldwide)

Models	8662-31Y/*8662-3RY*	8662-41Y/*8662-4RY*	8662-51Y/*8662-5RY*	8662-61Y/*8662-6RY*
Form factor	Tower/*rack*	Tower/*rack*	Tower/*rack*	Tower/*rack*
Intel® Pentium® III Xeon Processor	500MHz[7]	500MHz	550MHz	550MHz
Number of processors (std/max)	1/4			
Level 2 cache	512KB	1MB	512KB	1MB
ECC SDRAM memory (std/max)	256MB/4GB			
I/O slots	6 (4 Active, 1 PCI, 1 ISA)			
PCI disk controller	Integrated Dual Channel Wide Ultra ServeRAID™ II			
Advanced System Management processor	Yes			
Light-Path Diagnostics	Yes			
Bays	10 (6 hot-plug)			
Hard disk drive (standard)	Open bay			
Internal hot-plug storage (maximum)	109.2GB/1201.2GB[8]			
RAID support	0, 1, 5			
Network	Integrated 10/100 Ethernet			
I/O ports	3 serial, parallel, 2 USB, mouse, keyboard, Ethernet, SVGA			
CD-ROM drive/Diskette drive	Up to 40X-17X[9] IDE/1.44MB			
Power supply (type, std/max)	500W hot-plug with optional redundancy			
Cooling fans	4 hot-plug and redundant			
Operating systems tested	Microsoft® Windows NT®, Novell® NetWare®, SCO UNIX®, OS/2®, Citrix® WinFrame™, Microsoft and Novell certified			
Software	IBM Netfinity Manager, IBM ServerGuide, Norton Antivirus™ (OEM Version), Lotus Domino Application Server and five Lotus Notes® collaboration client licenses			
Service, support and offerings	3-year limited onsite warranty, 90-day IBM Start Up Support, MoST Connect, Remote Connect, SystemXtra®, Update Connector, Netfinity 99.9% Availability Guarantee Program			
Predictive Failure Analysis support	Hard disk drives, CPU, VRMs, cooling fans, power supplies and memory			