

IBM Network Station Family of Thin Clients
Access for today, flexibility for tomorrow



Windows Application Access (ICA)

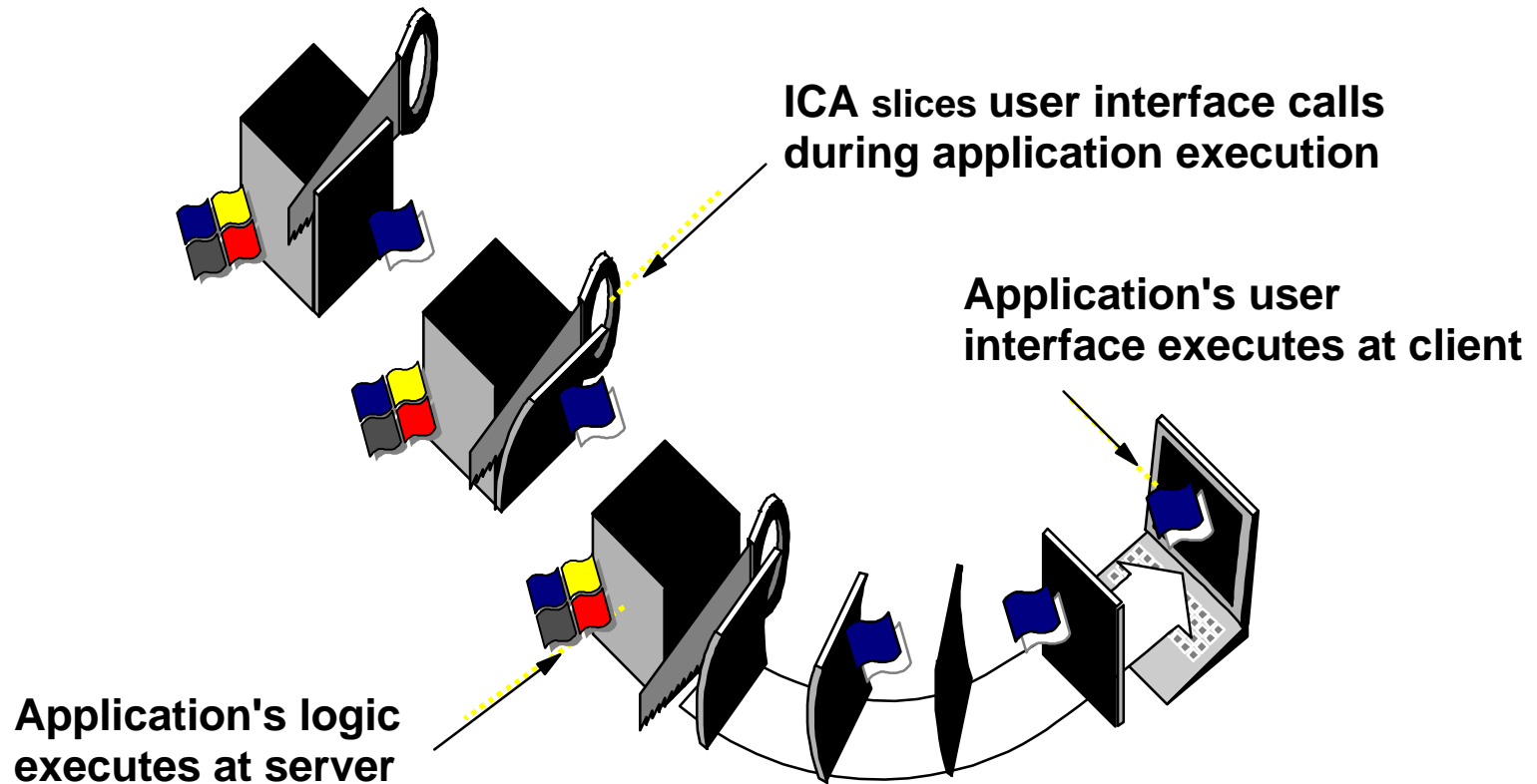




Windows Application Access

ICA - Independent Computing Architecture

- Allows any standard DOS or Windows application to be run remotely
- Similar in concept to X11 Windows

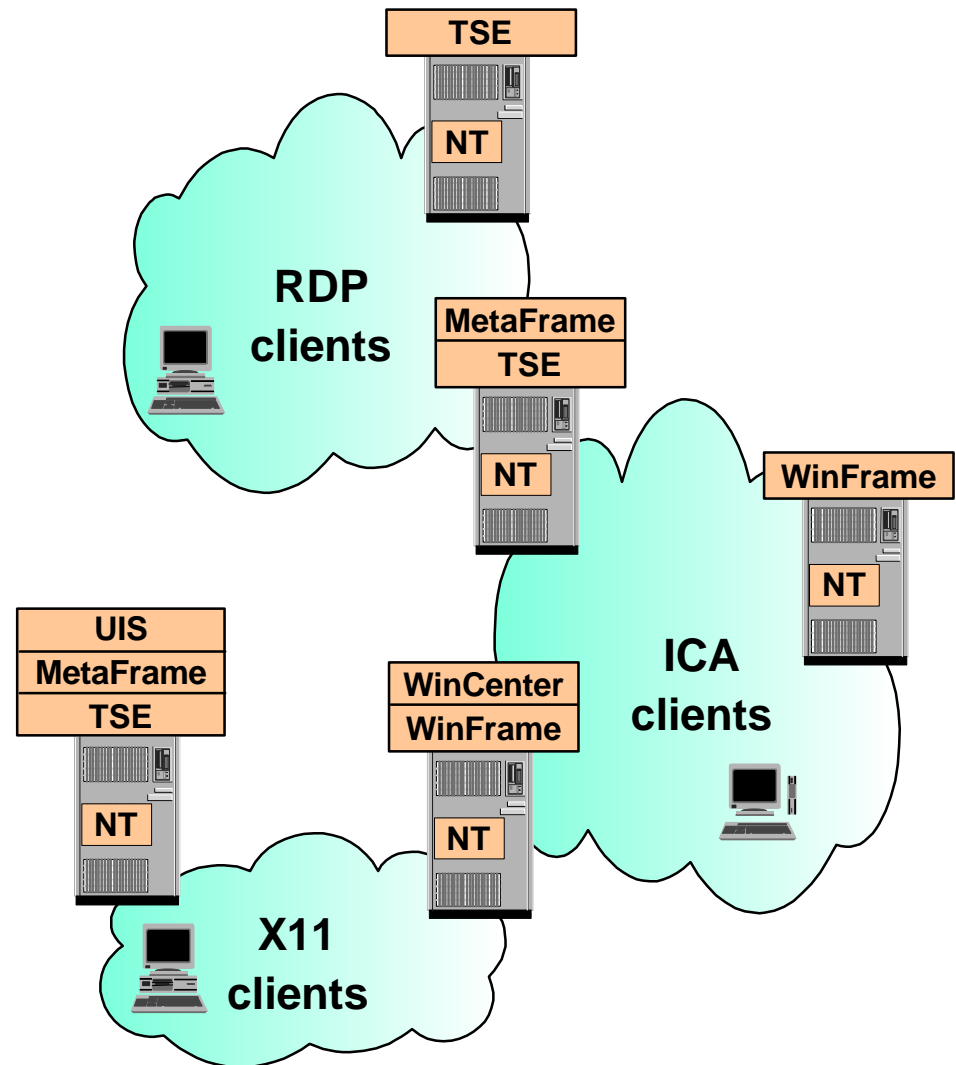




Windows Application Access

■ Lots of terms . . .

- ▶ ICA
- ▶ WinFrame
- ▶ MetaFrame
- ▶ CDS
- ▶ UIS
- ▶ RDP
- ▶ TSE
- ▶ X11
- ▶ WinCenter





Windows Application Access

Definitions

■ What is ICA ?

- ▶ ICA is the Independent Computing Architecture developed by Citrix. It is a general purpose presentation services protocol. (IBM licensed the ICA protocol on 1/14/98)
- ▶ Conceptually similar to the Unix X11 Windows protocol, ICA allows a Windows NT application's user interface to execute on a client machine, such as the IBM Network Station.
- ▶ The application's logic executes on WinFrame and MetaFrame application servers.

■ What is WinFrame ?

- ▶ WinFrame is a Citrix multi-user Windows application server based on Microsoft NT Server Version 3.51 under license from Microsoft to Citrix.
- ▶ Microsoft NT Server Version 3.51 is bundled with WinFrame.
- ▶ It provides for Windows application serving to ICA clients.



Windows Application Access

Definitions

■ What is MetaFrame ?

- ▶ The successor to WinFrame
- ▶ Software from Citrix that extends Windows NT Terminal Server Edition function to non-RDP clients by enabling the Citrix ICA protocol
- ▶ Ability to load balance multiple Terminal Servers into a server farm
- ▶ Ability to publish and manage applications from a single server in a server farm
- ▶ Ability to connect any ICA client (DOS, 16 bit and 32 bit Windows, Java-based devices, Macintosh, Unix-based devices, Windows Based Terminals) to a Windows NT Terminal Server

■ What is CDS ?

- ▶ CDS (Citrix Device Services) is a subset of MetaFrame that runs on Windows NT Terminal Server Edition
- ▶ IBM distributes CDS for free



Windows Application Access

Definitions

■ What is RDP ?

- ▶ RDP (Remote Display Protocol) is yet another client/server presentation protocol
- ▶ Developed by Microsoft for exclusive use by Microsoft products
- ▶ (Currently) considered to be less functional than the ICA protocol, and poorer performer
- ▶ <http://www.thinplanet.com/opinion/protocols.asp>

■ What is TSE ?

- ▶ TSE (Terminal Server Edition) is a multi-user Windows application server from Microsoft. It is based on Windows NT Server Version 4.0
- ▶ Uses a proprietary protocol called RDP to communicate exclusively with Microsoft clients
- ▶ MetaFrame and TSE are not bundled. Each must be separately purchased



Windows Application Access

Definitions

■ What is X11 ?

- ▶ X11 is a presentation client/server protocol developed at M.I.T. by an industry consortium. (IBM was a founding member)
- ▶ Used for windowing systems on Unix based machines, including IBM Network Stations and AIX

■ What is WinCenter ?

- ▶ WinCenter is an NCDi product that extends WinFrame's multi-user capabilities to support Unix clients via the X11 protocol or the ICA protocol
- ▶ When using the ICA protocol, WinCenter is simply a front door to WinFrame

■ What is UIS ?

- ▶ UIS (Unix Integration Services) is a Citrix product that provides Windows application access to Unix-based desktops and terminals via the X11 protocol
- ▶ There is no relationship between UIS and ICA



Windows Application Access

What's new ?

- ▶ Based on source code from Citrix ICA Client for Linux, version 3.0
- ▶ ICA Remote Application Manager. This is the ICA user interface that Citrix distributes with their Unix ICA Clients. This has also been called the "ICA Chooser" and the "ICA Connection Manager"
- ▶ RSA 40, 56 or 128 bit encryption
- ▶ Cut and paste of graphic data between ICA windows
- ▶ Audio mapping, including configurable quality levels
- ▶ Drive mapping from NCOS directory paths to NT server drive letters
- ▶ Persistent caching for saving icons and bitmaps
- ▶ Key stroke remapping (HotKeys) for key stroke sequences that conflict with the NCOS Window Manager
- ▶ Kiosk mode. When running in kiosk mode, the ICA Remote Application Manager or the ICA Client becomes the NCOS desktop, full screen, with no window manager borders. (It looks just like a PC running Windows)



Windows Application Access

What's new ?

- ▶ Protocol compression
- ▶ Shared color map support eliminates color flashing (potentially at the cost of color fidelity)
- ▶ True color support. (16 or 256 color Windows applications are mapped to true color on the IBM Network Station)
- ▶ HTML help text that can be invoked from the ICA Remote Application Manager
- ▶ Multiple ICA browser support in the ICA Remote Application Manager and the ICA Client command line
- ▶ Enhanced flash support. Unused boot monitor fields can be used to pass the ICA Client additional command line parameters
- ▶ The ICA Client can be configured to
 - prompt the user for an NT server to connect to
 - use the current NSM user id and/or user password to connect to an NT server
- ▶ Network Station Manager configuration of ICA connection entries



Windows Application Access

ICA Feature Sets

	IBM Release 3 NWS	IBM V2R1 NWS	Linux	Windows 95/98/NT
Current version	2.?	3.0.80	3.0.50	4.2
Features				
Client drive mapping		X	X	X
Floppy support	n/a	n/a		X
Client COM mapping	X	X	X	X
Auto client update	n/a	n/a	X	X
16/256 color	X	X	X	X
True color application support				
Load balancing	X	X	X	X
Application publishing	X	X	X	X
Business recovery		X	X	X
Client audio mapping (one way)		X	X	X
Audio compression		X	X	X
VideoFrame				(beta)
Basic encryption	X	X	X	X
RSA RC5 encryption		X		X
Smart Card support	n/a	n/a		X
Program Neighborhood				X
Remote Application Manager		X	X	n/a
Seamless windows				X



Windows Application Access

ICA Feature Sets


	IBM Release 3 NWS	IBM V2R1 NWS	Linux	Windows 95/98/NT
More Features				
Plain text clipboard	X	X	X	X
RTF clipboard		X		X
Graphical clipboard		X	X	X
X11<->Windows clipboard	X	X	X	n/a
Persistent cache		X	X	X
PD compression/expansion		X	X	X
Variable MTU support				X
Mark I (R/E)	?	R/E	R/E	R/E
Mark II (R/E)		R/E		R/E
LPT port mapping	X	n/a	n/a	X
Client spooler mapping	n/a	X	X	X
Client printer creation				X
Printer properties retention				X
Auto-create printer spooler		X	X	X
Special Consideration Items				
True color support		X	X	n/a
Color approximation		X	X	n/a
Unicode (k-keyboard, p-printer)		p	k,p	n/a
Scancode keyboard support	X	X		n/a



Windows Application Access

Network Station Manager

- ▶ Use the Network Station Manager to create and/or edit ICA connection entries

 ICA Connection Entry Settings

Icon label	Windows host	Application
Office Tools	mynt.austin.ibm.com	<input checked="" type="radio"/> Windows desktop <input type="radio"/> Name

Additional parameters: -title "Office Tools" Window colors: Default

Windows logon

Logon type	Domain
Manual	

User name: Password:

Window size and location in pixels (optional)

Full screen	Width	Height	Horizontal offset	Vertical offset	Corner to offset
<input type="checkbox"/>					Upper left

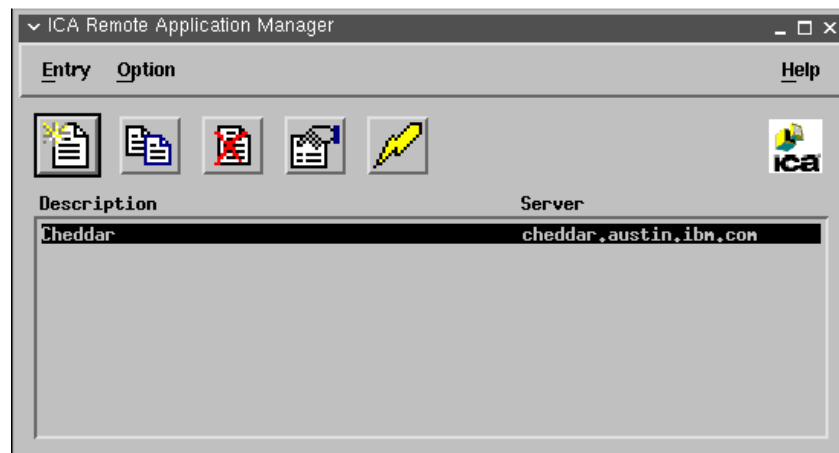
[Cancel](#) [OK](#) [Help](#)








Windows Application Access

ICA Remote Application Manager

- ▶ Display ICA connection entries. The user can choose an ICA connection and connect to an ICA application server
- ▶ Connection entries created by Network Station Manager can not be edited or deleted
- ▶ Connection entries created by the ICA Remote Application Manager can be edited and /or deleted. (This method of creating connection entries can be disabled)



-  Create new connection entry
-  Copy connection entry
-  Delete connection entry
-  Edit connection entry
-  Connect to server



Windows Application Access

ICA Connection Properties

▶ Network

Properties - Network

Description: cheddar

Server: Published Application

Server: cheddar.austin.ibm.com

Optional:

Username: []

Domain: []

Password: []

OK Apply Cancel

▶ Connection

Properties - Connection

Use Data Compression

Use Disk Cache for Bitmaps

Enable Sound Quality: Medium

Encryption Level: Basic

OK Apply Cancel

▶ Window

Properties - Window

Window Colors

16 256

Use Default

Window Size

640x480 800x600 1024x768 1280x1024

Full Screen

Custom Width: [] Height: []

Use Default

256 Color Mapping

Shared - Approximate Colors

Private - Exact Colors

Use Default

OK Apply Cancel

▶ Application

Properties - Application

Application: []

Working Directory: []

OK Apply Cancel

▶ Firewall Settings

Properties - Firewall Settings

Connect Via SOCKS Proxy

Address of proxy to use Port

[] : 1080

OK Apply Cancel

ICA Remote Application Manager

Entry Option Help

Description	Server
cheddar	cheddar.austin.ibm.com



Windows Application Access

ICA Connection Properties

▶ Network

The 'Network' tab of the ICA Connection Properties dialog box. It features a 'Description' field with the value 'Cheddar'. Below it are expandable sections for 'Server' and 'Published Application'. The 'Server' field contains 'cheddar.austin.ibm.com'. An 'Optional' section contains fields for 'Username:', 'Domain:', and 'Password:'. At the bottom are 'OK', 'Apply', and 'Cancel' buttons.

▶ Connection

The 'Connection' tab of the ICA Connection Properties dialog box. It contains several checkboxes: 'Use Data Compression', 'Use Disk Cache for Bitmaps', and 'Enable Sound'. The 'Quality' dropdown is set to 'Medium'. The 'Encryption Level' dropdown is set to 'Basic'. At the bottom are 'OK', 'Apply', and 'Cancel' buttons.



Windows Application Access

ICA Connection Properties

▶ Window

The 'Window' tab in the ICA Connection Properties dialog box contains the following settings:

- Window Colors:** A dropdown menu set to '16', with '256' as an alternative option. A checkbox for 'Use Default' is present.
- No Window Borders:** A checkbox that is currently unchecked.
- 256 Color Mapping:** A dropdown menu set to 'Shared - Approximate Colors', with 'Private - Exact Colors' as an alternative option. A checkbox for 'Use Default' is present.
- Window Size:** A dropdown menu with options: '640x480', '800x600', '1024x768', '1280x1024', 'Full Screen', and 'Custom'. Below this, there are input fields for 'Width' and 'Height' (both currently empty), and a checkbox for 'Use Default'.

At the bottom of the dialog are three buttons: 'OK', 'Apply', and 'Cancel'.

▶ Application

The 'Application' tab in the ICA Connection Properties dialog box contains the following settings:

- Application:** A text input field for specifying the application name.
- Working Directory:** A text input field for specifying the working directory.

At the bottom of the dialog are three buttons: 'OK', 'Apply', and 'Cancel'.



Windows Application Access

ICA Connection Properties

► Firewall Settings

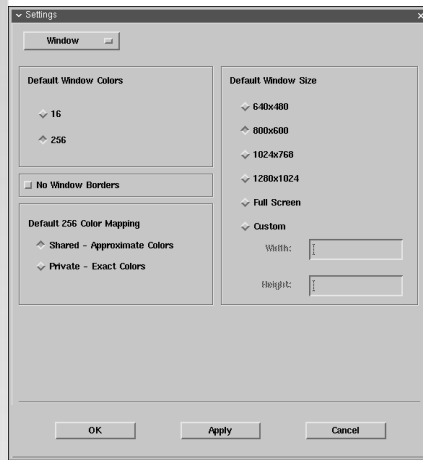
The screenshot shows a dialog box titled "Properties" with a sub-tab "Firewall Settings". Inside the dialog, there is a section for "SOCKS" with a checkbox "Connect Via SOCKS Proxy" which is currently unchecked. Below this, there are two input fields: "Address of proxy to use" and "Port". The "Port" field contains the value "1080". At the bottom of the dialog, there are three buttons: "OK", "Apply", and "Cancel".



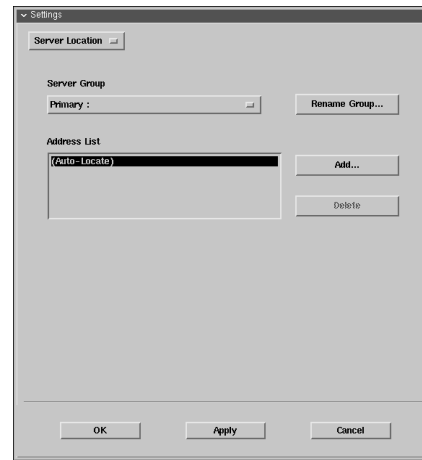
Windows Application Access

ICA Client Options

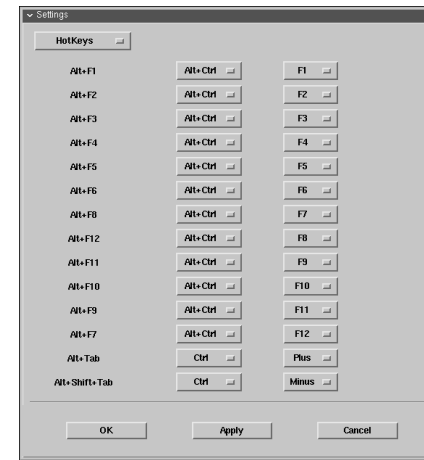
▶ Window



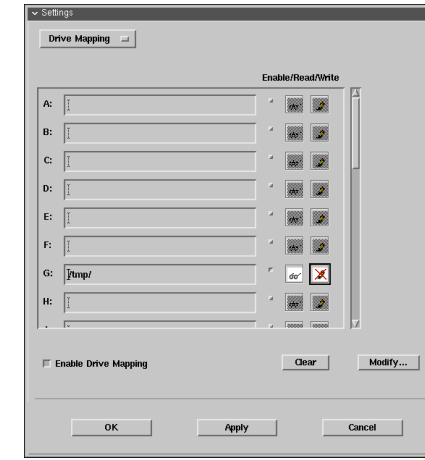
▶ Servers



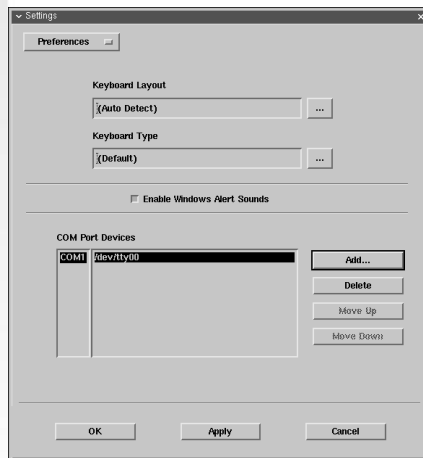
▶ Hot Keys



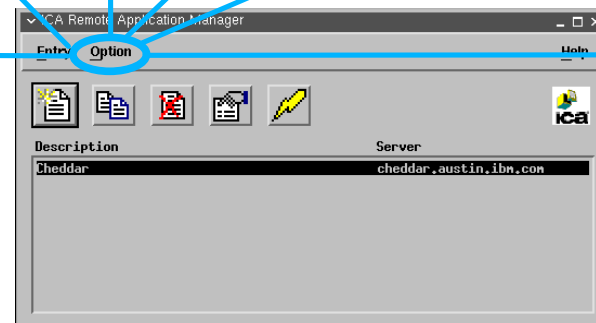
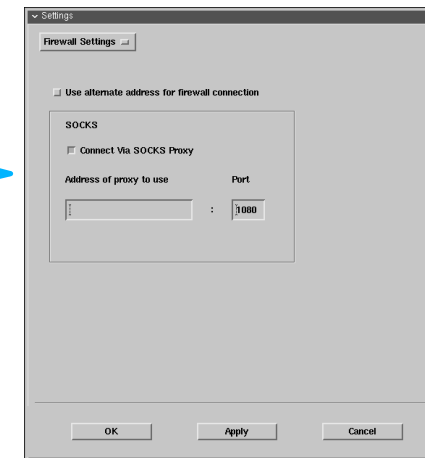
▶ Drive Mapping



▶ Preferences



▶ Firewall Settings





Windows Application Access

ICA Client Options

► Preferences

The screenshot shows the 'Preferences' tab of the ICA Client Settings window. It includes sections for 'Keyboard Layout' (set to '(Auto Detect)'), 'Keyboard Type' (set to '(Default)'), and an unchecked checkbox for 'Enable Windows Alert Sounds'. A 'COM Port Devices' table is shown with one entry: 'COM1' with device path '/dev/tty00'. Action buttons for 'Add...', 'Delete', 'Move Up', and 'Move Down' are provided for the table. At the bottom are 'OK', 'Apply', and 'Cancel' buttons.

COM Port	Device Path
COM1	/dev/tty00

► Window Defaults

The screenshot shows the 'Window Defaults' tab of the ICA Client Settings window. It features three main sections: 'Default Window Colors' with radio buttons for '16' and '256'; 'Default Window Size' with radio buttons for '640x480', '800x600', '1024x768', '1280x1024', 'Full Screen', and 'Custom', with 'Width' and 'Height' input fields below; and 'Default 256 Color Mapping' with radio buttons for 'Shared - Approximate Colors' and 'Private - Exact Colors'. A checkbox for 'No Window Borders' is also present. At the bottom are 'OK', 'Apply', and 'Cancel' buttons.



Windows Application Access

ICA Client Options

▶ Server Locations

The 'Server Locations' window is titled 'Settings' and contains a 'Server Location' tab. It features a 'Server Group' section with a 'Primary' dropdown menu and a 'Rename Group...' button. Below this is an 'Address List' section with a list box containing '(Auto-Locate)', an 'Add...' button, and a 'Delete' button. At the bottom are 'OK', 'Apply', and 'Cancel' buttons.

▶ Hot Keys

The 'Hot Keys' window is titled 'Settings' and contains a 'HotKeys' tab. It displays a grid of hotkey assignments. The first column lists various hotkeys, the second column shows 'Alt+Ctrl' for most, and the third column shows function keys (F1-F12), 'Plus', and 'Minus'. At the bottom are 'OK', 'Apply', and 'Cancel' buttons.

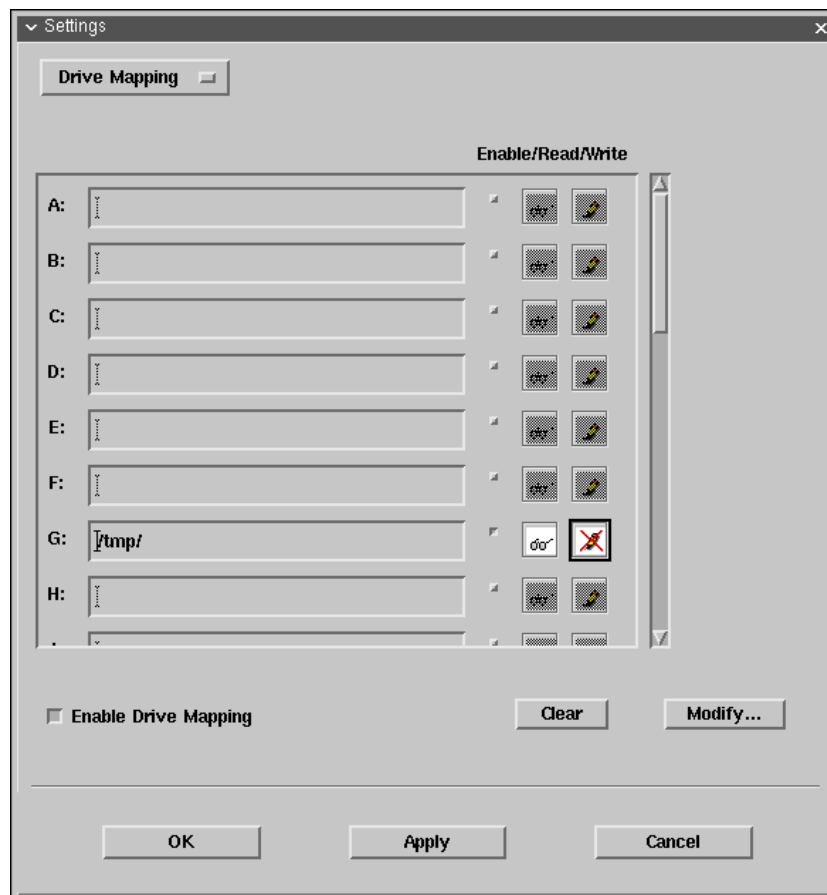
Hotkey	Modifier	Function
Alt+F1	Alt+Ctrl	F1
Alt+F2	Alt+Ctrl	F2
Alt+F3	Alt+Ctrl	F3
Alt+F4	Alt+Ctrl	F4
Alt+F5	Alt+Ctrl	F5
Alt+F6	Alt+Ctrl	F6
Alt+F8	Alt+Ctrl	F7
Alt+F12	Alt+Ctrl	F8
Alt+F11	Alt+Ctrl	F9
Alt+F10	Alt+Ctrl	F10
Alt+F9	Alt+Ctrl	F11
Alt+F7	Alt+Ctrl	F12
Alt+Tab	Ctrl	Plus
Alt+Shift+Tab	Ctrl	Minus



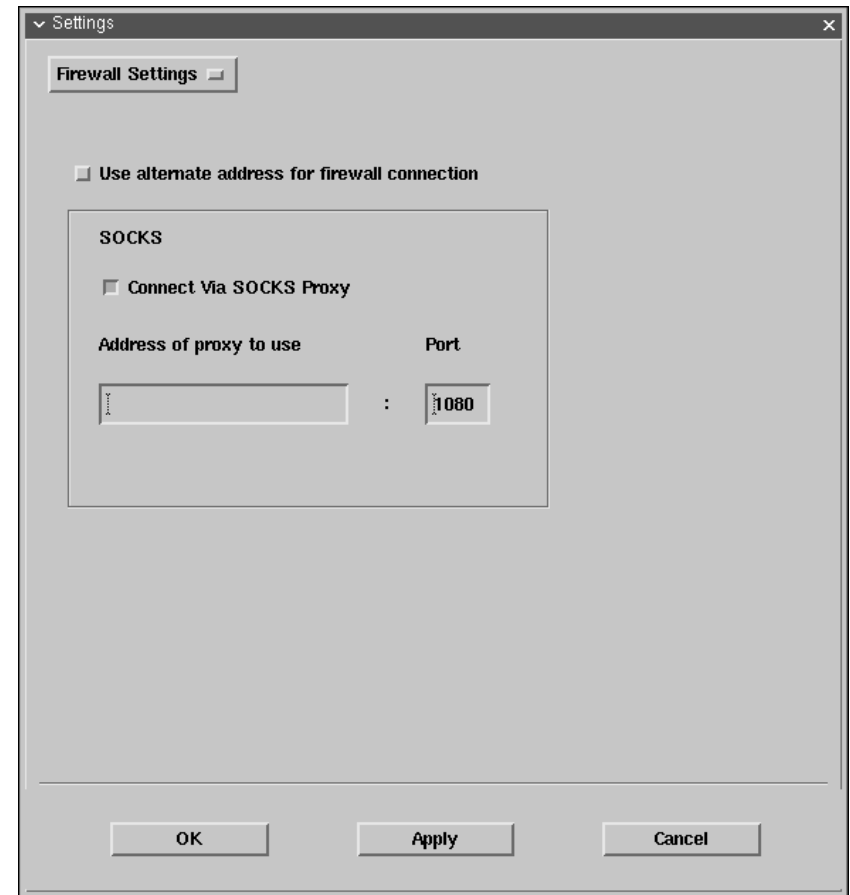
Windows Application Access

ICA Client Options

► Drive Mapping



► Firewall Settings





Windows Application Access

Audio Support

- ▶ Configurable quality levels
 - Low
 - Medium
 - High
- ▶ NT Sever Audio
 - Wave sounds only. (Server may convert other formats to wave format)
 - Midi music is not supported
 - CD audio is not supported
 - no sound card is required on the NT server
- ▶ Supported audio characteristics
 - linear PCM
 - 8 and 16 bit
 - 8, 11, 22 and 44 Khz
 - mono and stereo
- ▶ Device control (e.g. volume) is not supported



Windows Application Access

ICA National Language Support

- ▶ The following keyboards and languages are currently supported by both the ICA Remote Application Manager and the ICA Client:

Danish

Dutch

Dutch (Belgian)

English (UK)

English (US)

English (US ISO)

Finnish

French

French (Belgian)

French (Canadian 1988)

French (Canadian 1992)

French (Swiss)

German

German (Swiss)

Italian

Norwegian

Portuguese

Portuguese (Brazilian)

Spanish

Spanish (Latin America)

Swedish

- ▶ At connect time, ICA Client passes the NT server a Microsoft Windows defined code that specifies the keyboard, locale and input method. Once connected, the ICA client becomes "NLS stupid". It simply sends keyboard hardware make/break scan codes and receives bitmaps.



Windows Application Access

Device Support

▶ Virtual Com

- Applications running on the Windows NT can access serial devices attached to the COM port of an IBM Network Station
- The application must provide the serial driver
- Virtual Com is bi-directional



▶ Virtual Print

- Redirect print jobs from applications running on the Windows NT server to a printer connected to the IBM Network Station
- Any spooled printer supported by the NC operating system can be used as long as the relevant printer driver is installed on the Windows NT server.
- Virtual print is uni-direction only



Windows Application Access

wfcmgr - ICA Remote Application Manager Command

There is a small set of command line parameters for the ICA Remote Application Manager. The **-nouupdate** parameter is the only parameter that is anticipated to be used by the IBM Network Station product. The other parameters came with the Citrix source code.

- help** the usage text for the wfcmgr command is sent to the console.
- nouupdate** when this option is specified, updates to the connection file and/or the configuration file are not allowed.
- description <text>** the full *text* from the Description field of the connection definition dialog. If this argument is not specified, then the first description in the [ApplicationServers] section of the appsrv.ini file will be used.
- file <name>** the fully qualified file *name* of the file that contains the connection description to be used. If the HOME environment variable is defined then the default file name is \$HOME/.ICAClient/appsrv.ini. Otherwise, the default file name is /usr/lib/ICAClient/config/appsrv.ini.
- icaroot <directory>** the fully qualified *directory* where the ICA client package was installed. If not specified then the ICAROOT environment variable is accessed to get the directory. If neither the **-icaroot** argument nor the ICAROOT environment variable are used to define the install directory, then by default, it is /usr/lib/ICAClient.



Windows Application Access

wfica - ICA Client Command (1 of 3)

- help** the usage text for the wfica command is sent to the console.
- version** the following message is sent to the console:

```
IBM Network Station ICA Client  
Version 2.0 (Build dd/mm/yyyy - hh:mm:ss)  
Copyright International Business Machines Corp. 1999  
All rights reserved
```
- quiet** connection dialogs will not be presented to the user. By default, the ICA client will present a "connecting to" dialog followed by a "connected to" dialog. Both of these dialogs are informational and require no response by the user.
- description <text>** the full text from the Description field of the connection definition dialog. Either **-description** or **-server** or **-- <application>** must be specified.
- file <name>** the fully qualified file name of the file that contains the connection description to be used. If the HOME environment variable is defined then the default file name is \$HOME/.ICAClient/appsrv.ini. Otherwise, the default file name is /usr/lib/ICAClient/config/appsrv.ini.
- icaroot <directory>** the fully qualified directory where the ICA client package was installed. If not specified then the ICAROOT environment variable is accessed to get the directory. If neither the **-icaroot** argument nor the ICAROOT environment variable are used to define the install directory, then by default, it is /usr/lib/ICAClient.



Windows Application Access

wfica - ICA Client Command (2 of 3)

(The following parameters can not be combined with the **-description** parameter)

- server <name>** specifies the ICA application server to connect to. The *name* can be a fully qualified network host name, an abbreviated network host name or a dotted decimal network address.
- Either **-description** or **-server** or **-- <application>** must be specified. **-server** and **-browser** are mutually exclusive.
- browser <namelist>** specifies the *name* of an ICA master browser. The master browser is an ICA server that tells the ICA client which ICA application server to connect to and which application to run on that server.
- A colon ":" separated list of master browsers can be specified. Each name can be a fully qualified network host name, an abbreviated network host name or a dotted decimal network address.
- username <name>** NT server login user *name*.
- password <password>** NT server login *password*.
- domain <name>** NT server domain *name*.
- name <clientname>** specifies the *client name* to be used by the ICA application server.
- color <number>** specifies the *number* of colors that the ICA application server should use to generate application graphics. Allowable values are 16 and 256.
- title <text>** puts the specified *text* into the X11 window title bar.

NT may prompt for login information if username, password and/or domain are incorrect or not specified



Windows Application Access

wfica - ICA Client Command (3 of 3)

(The following parameters can not be combined with the **-description** parameter)

-encryption *<level>* specifies the *level* of encryption to be used between the ICA client and the ICA application server. Supported encryption levels are:

basic	simple encryption (this is the default)
login	128-bit RSA encryption for login only
40	40-bit RSA encryption
56	56-bit RSA encryption (North America only)
128	128-bit RSA encryption (North America only)

If any level of encryption is specified other than basic, then the NT login dialog will appear.

-geometry *<WxH±X±Y>* the X11 window Width, Height, X offset and Y offset. All values are in pixels. Positive X offsets are from the top of the screen, negative from the bottom. Positive Y offsets are from the left side of the screen, negative from the right. Variations of this specification include *<WxH>* and *<±X±Y>*.

-UseFullScreen same as *< maximum_screen_width x maximum_screen_height + 0 + 0 >*

-NoWindowManager suppress the borders and title bar on the ICA window

-cache *<size>* size in kilobytes of the internal ICA Client transient cache.

-- <application> specifies the program that the ICA application server should run if the **-server** argument is also specified. Otherwise it specifies a published application and a master browser will be contacted to get both the program to run and the ICA application server to run it on. This parameter must be last.



Windows Application Access

ICA Flash Support

- ▶ The ICA Client command (**wfica**) provides the following command line parameters to support flash card operation:

-server<n>	indirectly specifies the -server parameter where the server <i><name></i> comes from the First Boot Host parameter in NVRAM if -server1 is specified Second Boot Host parameter in NVRAM if -server2 is specified Third Boot Host parameter in NVRAM if -server3 is specified
-browser<n>	indirectly specifies the -browser parameter where the browser <i><namelist></i> comes from the First Boot Host parameter in NVRAM if -browser1 is specified Second Boot Host parameter in NVRAM if -browser2 is specified Third Boot Host parameter in NVRAM if -browser3 is specified
-nvram <fieldname>	specifies the name of a text field in nvram. The text field will be analyzed and, if the first non-blank character is a dash (-), then the text will be used to replace the -nvram <fieldname> specification. Some nvram field names that <u>may</u> be available include second-boot-path , third-boot-path and alternate-config-file .



Windows Application Access

ICA Configuration Files

- ▶ One set of ICA configuration files are the .ini files:
 - **appsrv.ini** connection records (host, userid, password, encryption, window properties, ...). These records can be created, modified and deleted by the ICA Remote Application Manager. This file is in the **\$HOME/.ICAClient** directory.
 - **wfclient.ini** default properties (browser host list, geometry, number of colors, keyboard definition, hot key definition, comm port definition, compression options, ...). Can be modified by the ICA Remote Application Manager. This file is in the **\$HOME/.ICAClient** directory.
 - **module.ini** virtual drivers, protocols and transports. Cannot be modified by the ICA Remote Application Manager. This file is in the **/usr/lib/ICAClient/config** directory.
 - **keyboard.ini** keyboard types. References keyboard optional keyboard definition files. Cannot be modified by the ICA Remote Application Manager. This file is in the **/usr/lib/ICAClient/keyboard** directory.



Windows Application Access

ICA Configuration Files

- ▶ Another set of ICA configuration files are the application default files:
 - **Wfcmgr** application default file for the ICA Remote Application Manager. This file is in the **/nls*/ICAClient** directory. If not found, an untranslated backup copy in the **/usr/lib/ICAClient/config** directory is used.
 - **Wfica** application default file for the ICA Client. This file is in the **/nls*/ICAClient** directory. If not found, an untranslated backup copy in the **/usr/lib/ICAClient/config** directory is used.
 - **Xtra** an extra application default file used by both the ICA Remote Application Manager and the ICA Client. Late (untranslated) fixes to the user interface are put into this file. This file is in the **/usr/lib/ICAClient/config** directory.
- ▶ The first time the ICA Remote Application Manager or the ICA Client accesses a connection record, the `appsrv.ini` and `wfclient.ini` "template" files are copied from the read-only `/usr/lib/ICAClient/config` directory to the read-write `$HOME/.ICAClient` directory.



Windows Application Access

ICA Technical Notes

- ▶ When The ICA client starts, it negotiates with the configured server what features will be supported. Only features supported by both client and server will work. This allows the ICA client to connect to both WinFrame/WinCenter which is NT 3.51 based and MetaFrame which is NT 4.0 TSE based.
- ▶ If connecting to a WinCenter server, users may see the WinCenter logo - even though they are using the ICA client.
- ▶ Logging out from the NT session will close the ICA session. Disconnecting from the NT session detaches the ICA session. A disconnected ICA session continues to run on the NT server. When reconnecting, the disconnected ICA session will be reattached using the original options and settings.
- ▶ The ICA command line parameters from the previous release are supported.



Windows Application Access

ICA Technical Notes

▶ Color

- 8-bit pseudo color provides 256 colors. Each 8-bit color quantity is used to look up an RGB value in a color lookup table. This color mode is supported by the IBM Network Station.
- 16-bit true color provides 65536 colors. Each 16-bit color quantity is decoded directly into a unique RGB value. This color mode is supported by the IBM Network Station.
- The ICA protocol supports 8-bit color bitmaps. It does not support true color.
- The ICA Client takes the 8-bit color bitmaps it receives from a Windows application running on the NT server and maps them into the current IBM Network Station color mode.



Windows Application Access

The Battle of the Window Managers

- ▶ Running the NT desktop as an ICA client within an X11 window controlled by the NC Window Manager is fraught with conflicts. For example:
 - When Alt-F4 is pressed, the NT desktop wants to close one of its NT windows but the NC Window Manager wants to close the ICA client.
 - When Alt-Tab is pressed, the NT desktop wants to cycle through its NT windows but the NC Window Manager wants to cycle through its X11 windows.
- ▶ Three workarounds:
 - toggle (Alt-Shift-Ctrl-F11) the NC Window Manager to "process" or "pass through" special keystroke sequences
 - use the ICA Remote Application Manager's HotKey dialog to set non-conflicting, alternate keystroke sequences
 - modify the NC Registry to redefine conflicting NC Window Manager keystroke sequences
- ▶ Depending on a customer's environment, attempt to run NT applications in separate ICA sessions rather than running the NT desktop in a single ICA session. This puts each NT application within its own X11 window.



Windows Application Access

Tips and Techniques

- ▶ Flash support for multiple ICA browsers

To specify multiple ICA browsers, the following text could be entered in the Boot Monitor's Alternate Configuration File field:

```
-b 9.8.7.201:9.8.7.104:server2 -- MyApplication
```

Then the command

```
wfica -nvram alternate-config-file
```

will actually be interpreted as

```
wfica -b 9.8.7.201:9.8.7.104:server2 -- MyApplication
```

- ▶ How to enable persistent caching *(not recommended)*

The following instructions can be found in the /.profile file:

```
# For enhanced ICA caching, uncomment the following  
# 4 lines and adjust the mount_ifs -s SIZE accordingly  
# /bin/mkdir /tmp/.ICACache >/dev/null 2>&1  
# /bin/chmod 777 /tmp/.ICACache >/dev/null 2>&1  
# /sbin/mount_ifs -o rw -s 4096 none /tmp/.ICACache >/dev/null 2>&1  
# /bin/chmod 777 /tmp/.ICACache >/dev/null 2>&1
```

Each connection record must explicitly enable persistent caching in the Entry-->Connection dialog



Windows Application Access

Tips and Techniques

- ▶ Read the README file in /usr/lib/ICAClient
- ▶ Ensure the latest Citrix "hot fixes" for WinFrame, MetaFrame or CDS are installed on the Windows NT server
 - <http://www.citrix.com/support>
- ▶ To clean up a user's ICA configuration, simply remove (or rename) the user's \$HOME/.ICAClient directory
- ▶ For ICA, 8-bit pseudo color is much faster than 16-bit true color. But watch out:
 - "color flash" is always a problem with 8-bit pseudo color
 - the emulators do not like 8-bit pseudo color
 - best used when running ICA in kiosk mode



Windows Application Access

Useful URLs

■ **CITRIX**

- ▶ **www.citrix.com/support/winfrm17/index.html**
 - WinFrame 1.7 documentation
- ▶ **www.citrix.com/support**
 - hot fixes for WinFrame and MetaFrame servers
 - searchable knowledge data base

■ **IBM**

- ▶ **www.ibm.com/nc**
 - IBM Network Station information



Windows Application Access

Restrictions and Limitations

- ▶ The ICA Remote Application Manager and the ICA Client both support a list of ICA master browser host names. A list of ICA application server host names is not supported.
- ▶ When run as an ICA Client, the Windows 95/98/NT DOS Command Prompt cannot be made full screen by either pressing <Alt><Enter> nor by selecting full screen in the DOS Command Prompt properties.
- ▶ ICA Protocol limitations include:
 - no true color support
 - no bi-directional audio support
 - no audio device control
 - no parallel port device support (other than virtual printer support)
 - no bi-directional printer support
 - no USB virtual device support



Windows Application Access

Problem Determination

- ▶ A good test of the Windows NT configuration is to (1) set the NT locale, (2) specify and attach an applicable keyboard and (3) run both NotePad and WordPad directly from the NT. This usually identifies any problems that must be corrected before an ICA client will work correctly.
- ▶ Determine how a Citrix Windows 95/98/NT ICA Client behaves in a problem environment. Frequently, the Citrix Windows ICA Client exhibits the same problem as the IBM Network Station ICA Client, in which case, we have a Citrix ICA problem. Our goal is to be (bug-for-bug) compatible with the Citrix Windows ICA Client.
- ▶ Make sure the following files exist:

\$MRIPATH/ICAClient/Wfcmgr	\$HOME/.ICAClient/appsrv.ini
\$MRIPATH/ICAClient/Wfica	\$HOME/.ICAClient/wfclient.ini
/usr/lib/ICAClient/config/Xtra	
/usr/lib/ICAClient/config/module.ini	/usr/lib/ICAClient/keyboard/keyboard.ini



Windows Application Access

What we need in a problem report ...

- ▶ **Run the wfreport command**

- this produces an **ica_report.Z** file which contains:

- A list of environment variables

- A list of \$ICAROOT files

- A list of /tmp/.ICACache files

- The contents of \$ICAROOT/config/module.ini

- The contents of \$ICAROOT/config/.server

- The contents of \$ICAROOT/config/Xtra

- The contents of \$ICAROOT/keyboard/keyboard.ini

- The contents of \$MRIPATH/ICAClient/Wfcmgr

- The contents of \$MRIPATH/ICAClient/Wfica

- The contents of \$HOME/.ICAClient/wfclient.ini

- The contents of \$HOME/.ICAClient/appsrv.ini

- The contents of /.profile

- NSM ICA connection entries from the Registry

- Send the **ica_report.Z** file to IBM



Windows Application Access

What we need in a problem report ...

- ▶ **Provide a detailed description of the scenario that causes the problem**
 - more than likely, we will need to reproduce the problem in our lab
- ▶ **Network information**
 - ethernet vs token ring
 - network speed
- ▶ **NT application server configuration**
 - version numbers (NT, WinFrame or MetaFrame, applications, ...)
 - resources (free space on hard disk, free RAM available, ...)
 - number of concurrent users
- ▶ **Network Station configuration**
 - what other activities were going on
- ▶ **For ICA Client problems, how was the ICA Client invoked ?**
 - if invoked from the command line, send in the command line string
 - if invoked from the ICA Remote Application Manager, send in the description name



Windows Application Access

PTF 5 - New Features

- ▶ Accumulated ICA bug fixes from Citrix and IBM have been merged and put into the Citrix ICA for Linux source code archive. IBM then ported this new ICA Client for Linux (version 3.0.80) to NCOS.
- ▶ Mark II Reducer - add second generation performance enhancement to unix ICA clients. This is a "network traffic reduction" type of enhancement and works best in a WAN environment.
- ▶ SOCKS - a networking proxy protocol that enables hosts on one side of a SOCKS server to gain full access to hosts on the other side of the SOCKS server without requiring direct IP reachability.
- ▶ RTF clipboard - add RTF data to the clipboard. Transferring RTF data between systems with different code pages is not supported.
- ▶ Flying Window Keys - enable the Flying Window and Menu keys (on "non-supported" keyboards)



Windows Application Access

PTF 5 - New Features

- ▶ Client Print Spooler Auto Create - use information in the Registry to automatically create Print Spooler information on the ICA server when establishing an ICA session.
- ▶ Export encryption level raised from 40-bit to 56-bit.
- ▶ Citrix Client Test Kit (CCTK) Compliance

PTF 5 - Fixes

- ▶ NumLock problem when running the Reflection VT100 emulation program is now handled with a new command line option
- ▶ Two Virtual Com timing problems were fixed
- ▶ + and - Hotkey mappings were corrected and now map to + and - on the numeric keypad.



Windows Application Access

PTF 5 - Updated ICA Technical Documentation

IBM Network Station

Version 2 Release 1 PTF 5



Windows Application Access

(ICA)

February 18, 2000

IBM Internal Use Only

- ▶ New dialogs for specifying SOCKS parameters
- ▶ New chapter on error codes
- ▶ New command line options to handle special cases for locking keys
- ▶ New chapter which documents the keywords and values in the ICA configuration files.
- ▶ A new section on low bandwidth considerations. This includes a discussion of caching options, number of colors, audio bandwidth, TCP buffering and more
- ▶ A new and very detailed section on using ICA in kiosk mode
- ▶ A new and very detailed section on automatic printer creation
- ▶ New chapter on PTF change history

<http://w3.pc.ibm.com/helpcenter/infotips/techinfo/MIGR-4CZN8X.html>