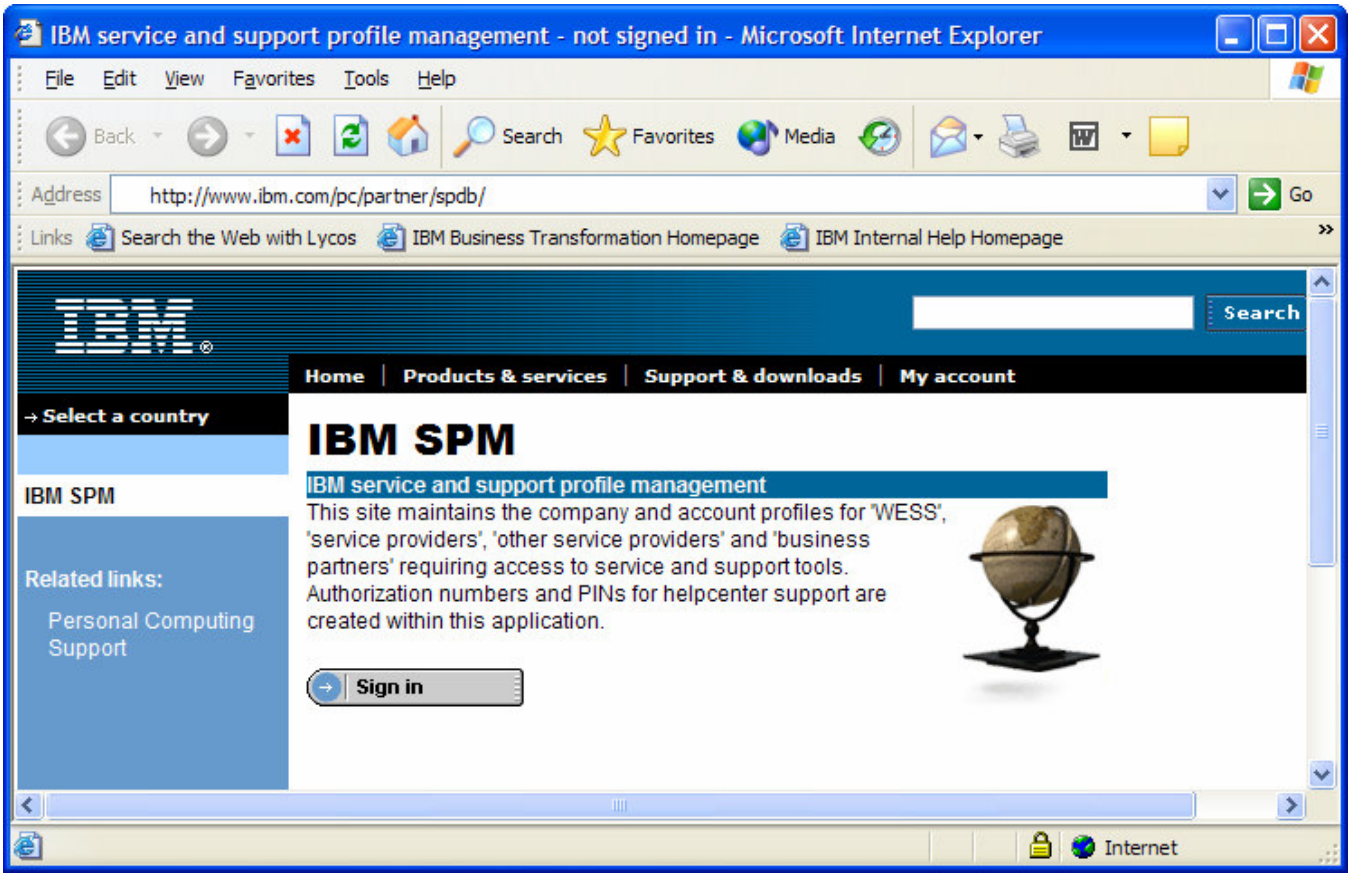
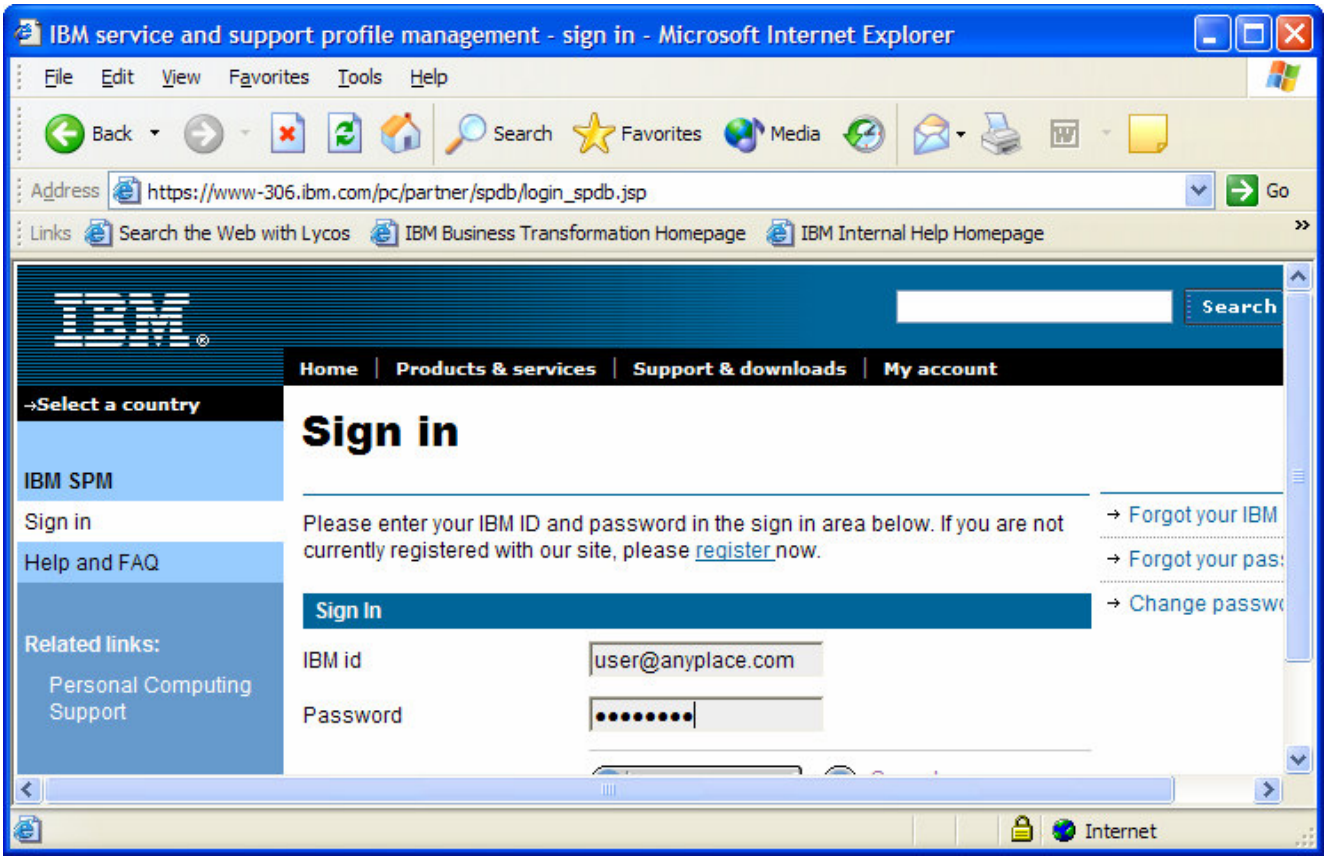
Step # 1: Go to http://www.ibm.com/pc/partner/spdb/

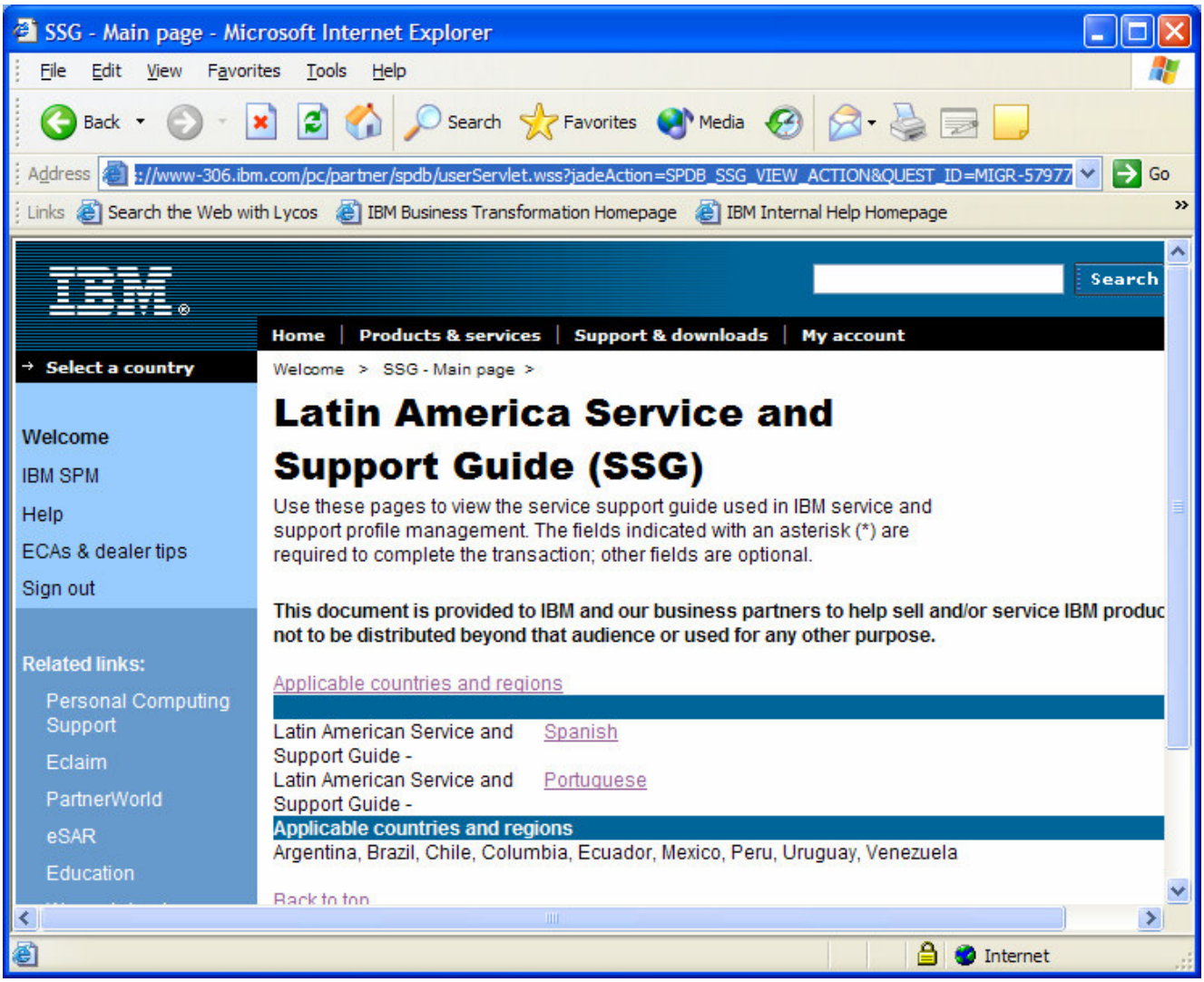


Step # 2: Sign in to SPM



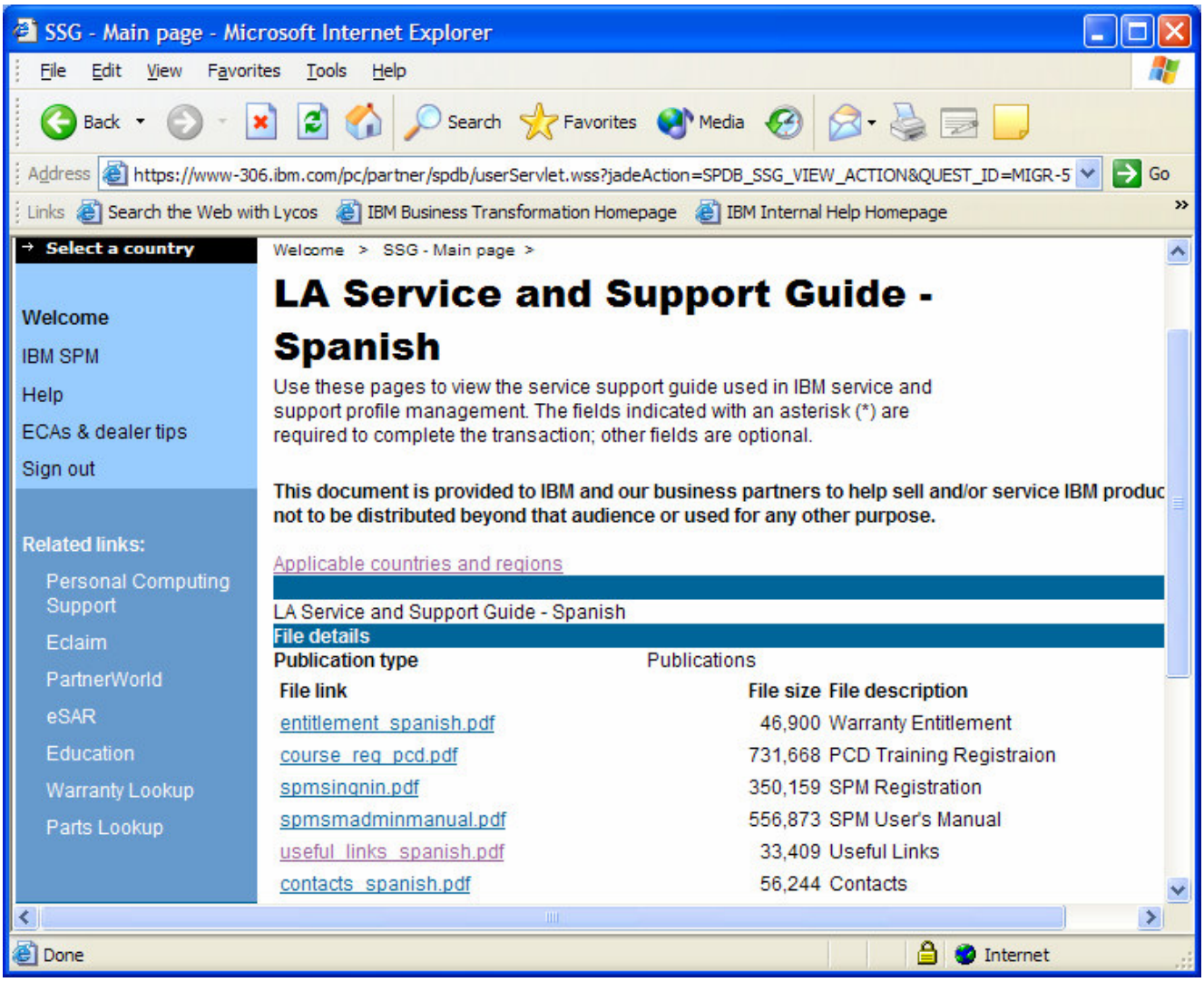
Step #3: Go to the following link to see the main SSG page

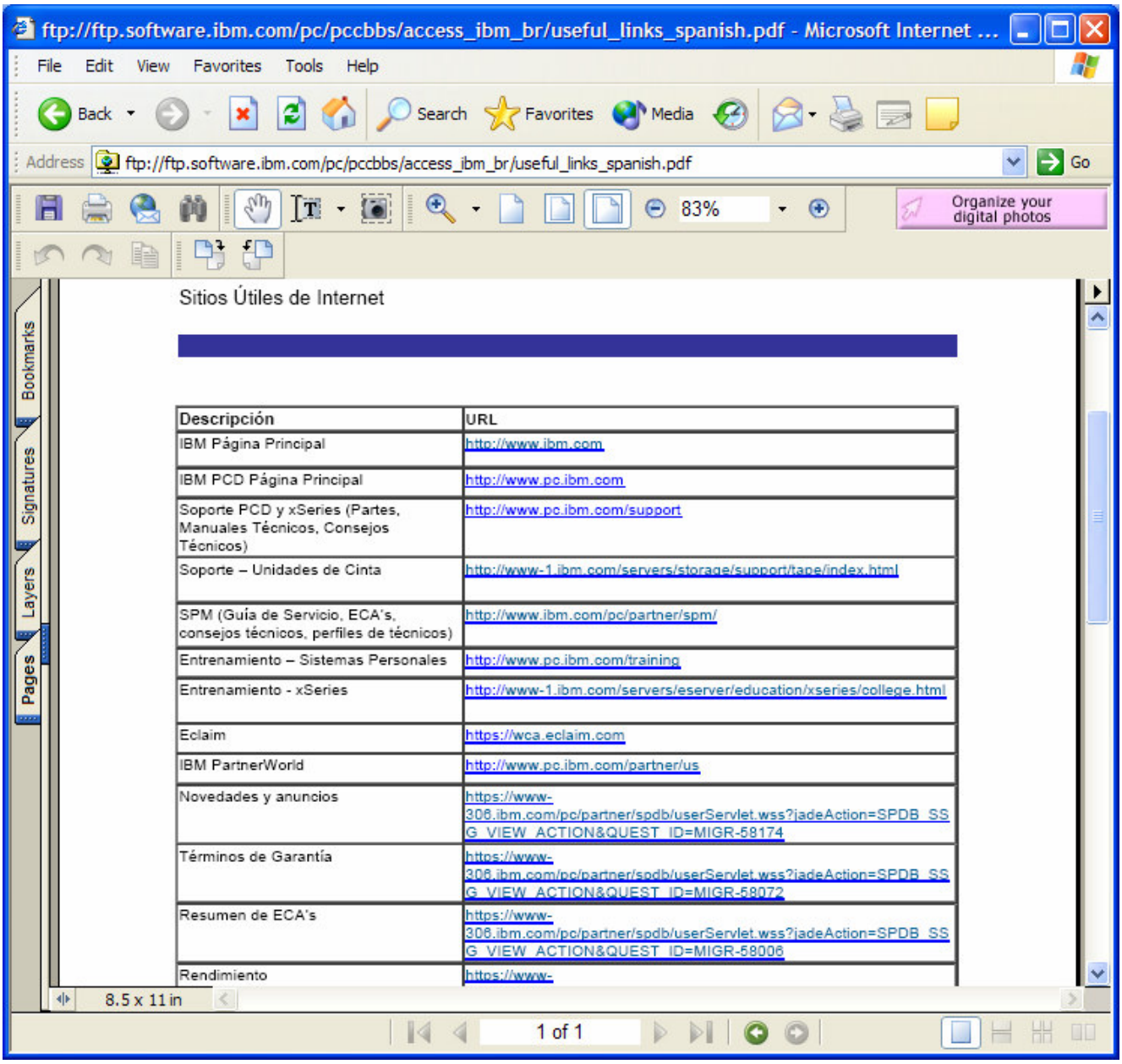
https://www-306.ibm.com/pc/partner/spdb/userServlet.wss?jadeAction=SPDB_SSG_VIEW_ACTION&QUEST_ID=MIGR-57977



Step #4: Click on the appropriate language for your geography

Here, you will see links to several different documents which will help you in warranty service





The "Useful Links" document has many other links within the SSG