

System-performance modeling for massively multiplayer online role-playing games

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Massively multiplayer role-playing games (MMORPGs) are among the most popular types of online game. A successful title may have tens of thousands or even millions of subscribers and, at any given time, may have thousands of players online. This paper presents a method for modeling MMORPG system performance and applies it in an analysis of two real MMORPGs. The results show that a strong linear relationship exists between performance metrics at the server side and the number of concurrent players online. As a result, utilization of IT resources, including network traffic and server load, can be predicted, given the number of concurrent players. The performance model presented here can be used for automated IT resource allocation at runtime and is thus useful in the context of utility computing and on demand systems.

INTRODUCTION

Online games are the trend of the day. Online game services such as PlayStation** online, Xbox** Live, GameSpy** Arcade, and other independent PC-based services are becoming increasingly popular. In their 2004 prediction, International Data Corporation (IDC) estimated industry revenue to reach \$656.3 million in 2004 and grow to over \$2 billion by 2008.¹ Online games enable multiple players to simultaneously interact in a “game world” to which they connect over a network. Most online games today follow a client/server model; research is ongoing concerning the feasibility of other types of architecture, such as peer-to-peer and grid architectures.^{2,3}

PC-based online games can be classified into two subcategories—multiplayer online games (MOGs) and massively multiplayer online games

(MMOGs)—based on the maximum number of simultaneous players in a single game world. Popular MMOGs might have thousands of players online at any given time, usually exclusively on a company-owned server. On the other hand, MOGs usually have less than 50 players online and are usually played on private servers. MOGs are frequently adopted by fast-paced game genres like first-person-shooter (FPS) games in which response latency is the most critical factor, aside from game content, in the game experience. Some examples of FPS games are Doom,** Quake,** Half-Life,** and

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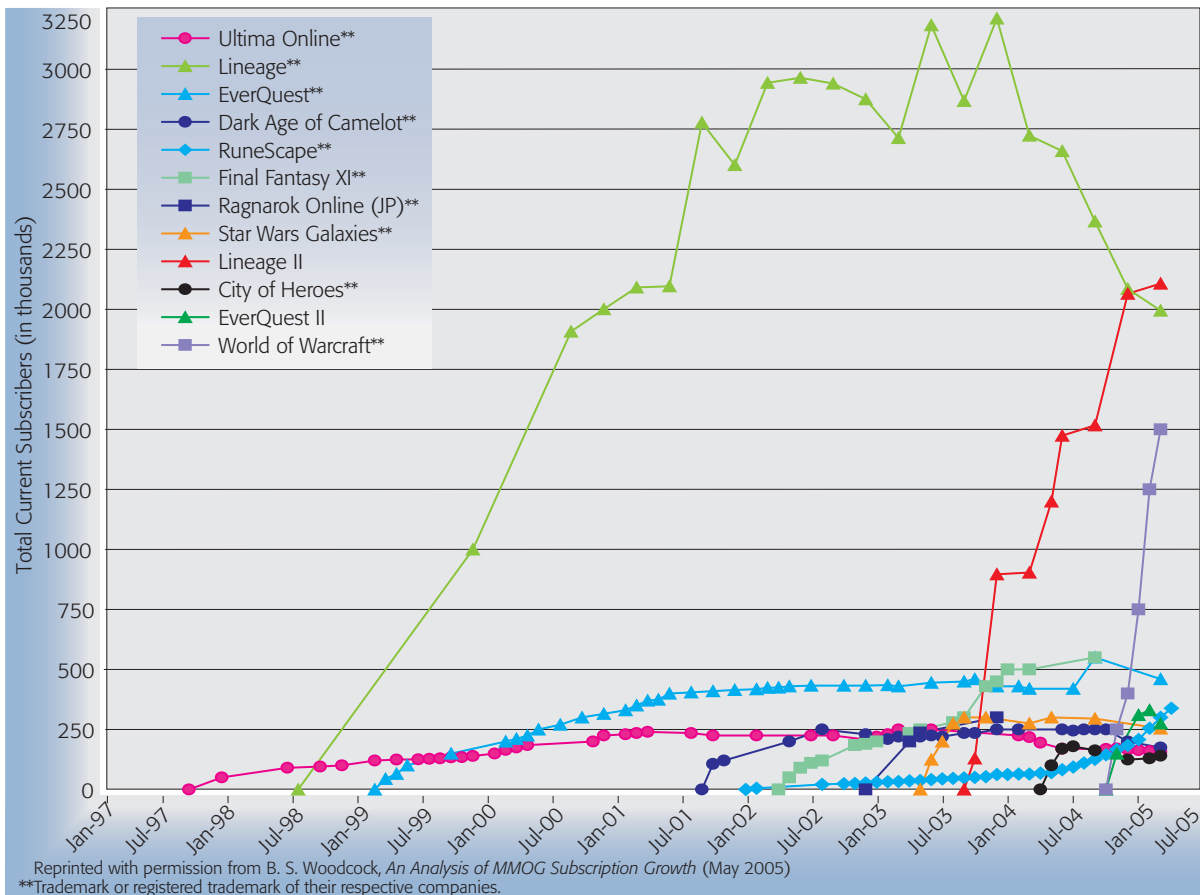


Figure 1
MMOG active subscriptions

Counter-Strike,^{4,5} which are session-based games in which the goal is for a player's alter ego to accumulate successful "kills" against other players. To support more players, MOGs can scale up by horizontally replicating the game world without coordination or synchronization between these worlds.

The first and most popular type of MMOG is the massively multiplayer online role-playing game (MMORPG) genre, which can be traced to the nongraphical online multiuser dungeon (MUD) games of the 1970s and became popular in the late 1990s. Reference 6 estimates that MMORPGs hold a 95.5 percent share of the MMOG market. Some examples of MMORPGs are EverQuest^{**}, Lineage^{**}, and World of Warcraft^{**}.⁷⁻⁹ MMORPGs are also called persistent-state-world (PSW) or persistent-world (PW) games because the game world is normally hosted by a company and is always

available, and world events happen continually, even while some of the players are not playing their character. Players may retain the same title for several years. Popular MMORPG game titles have large numbers of subscribers. *Figure 1*, based on Reference 6, shows the statistics up to May 2005.

From the figure, we can see that subscriptions to the same title vary over time. Such dynamics of subscription bring challenges to gaming service providers who traditionally install a dedicated infrastructure for each title, due to the high risk of over- and under-allocation of resources and potentially poor resource utilization. This situation may become worse, as the number of commercially operated game titles has increased dramatically in recent years.

A successful gaming service provider must be able not only to satisfy its subscribers' demand for high

quality and attractive game content but also to reduce the risk of high investment in game hosting infrastructure associated with the difficulty of predicting the success of a new game title. The utility computing model, (also called “on demand,”¹⁰ “utility data center,”¹¹ or “just in time computing”¹²) is believed to be the solution to this problem from an infrastructure perspective. For example, Shaikh et al. propose an on demand service platform for hosting large-scale multiplayer games.¹³ The key idea proposed is sharing IT resources across multiple game titles or customers by dynamically provisioning and deprovisioning resources for a title or customer from a shared resource pool.

A critical component for these solutions is the *provisioning manager*, which is responsible for resource provisioning and deprovisioning, such as the IBM Tivoli Intelligent Orchestrator (TIO). The TIO is an off-the-shelf product that automatically deploys and configures servers, software, and network devices in a data center environment.¹⁴ The primary function of a provisioning manager is to collect performance and availability metrics from game servers, predict their trends, and decide how to adjust resource allocation accordingly.

Many studies have been performed to understand the online game traffic model and its impact on the Internet. According to a study on backbone traffic,¹⁵ about 3–4 percent of the traffic is generated by six popular online games. Borella¹⁶ tried to use extreme distribution, exponential distribution, or deterministic models to model the packet inter-arrival time and packet size of Quake, a popular FPS game. Farber¹⁷ found that the traffic for another FPS game, Counter-Strike, follows Borella’s findings. Later, Feng et al.¹⁸ analyzed a 500-million-packet trace of a Counter-Strike server and performed a similar study for three other FPS games. Their study indicated that game traffic is highly predictable and is characterized by bursts of small packets.

Chen et al.¹⁹ analyzed a 1,356-million-packet trace of a TCP (Transmission Control Protocol)-based midsize MMORPG, which normally runs at a slower pace than FPS games. Their analysis of selected connections revealed that the traffic model of MMORPG games is similar to FPS games in that it is characterized by tiny packet size and periodicity. The periodicity is caused by the periodic update of global events at a frequency of once every several minutes. They further indicate that for each con-

nection, the bandwidth needed is 7 Kbps at the server side, on average. However, considering the huge number of simultaneous players, the total bandwidth required for the MMORPG server side is very considerable. This study, also of a TCP-based large-size MMORPG, found that the bandwidth required at the server side showed a strong linear relationship with the number of simultaneous players. Server CPU usage can also be calculated, given the number of simultaneous players.

Although we obtained results which were compatible with previous studies, our study differed from them in focusing on the relationship between the number of simultaneous players and required system resource levels rather than on building a network traffic model. The main assumption of our study is that there should be a stable and predictable model for that relationship in the long term although there are bursts of small packets from time to time. Part of the proof for this assumption comes from the design philosophy of MMORPGs. An attempt is typically made to design MMORPGs in a balanced manner; that is, different kinds of actions available to players in the game should keep some sort of balance in resource allocation. Furthermore, although server broadcasts for global events (e.g., new map, non-player character (NPC), update) are periodically conducted, we argue that in a large game world each game server takes care of the global events on the portion of the game world assigned to it, and each game server could use a different frequency of broadcast. Hence, the traffic for the whole game world would not show a periodicity property, due to the diversity of global events. Our experiment strongly supported this. Finally, all previous studies indicated that game traffic is predictable.^{16–19} Although a network traffic model and its analysis are very important for understanding the impact of MMOG traffic on the Internet, our study is meaningful for game service providers in the context of resource planning and management at runtime. Some of the results reported in this paper were published in Reference 20.

The remainder of the paper is organized as follows. The next section briefly reviews two popular game world organization schemas for MMORPGs. The third section illustrates the model used for MMORPG system performance modeling in this paper. Experiments and data analysis on two MMORPG titles

own memory space. Later, this design was improved to allow a unique process to manage all zones on a single game server but keep each zone independent by mapping between zones and physical game servers with a static process and using configuration files.

The first step for a client in playing such a game is to log on to a login server. Once authenticated, the client is instructed to disconnect from the login server and to connect to a “starting zone” server (for a new player), or to the last zone server to which the player was connected (for a returning player). When the player switches to a different zone, the client is again instructed to drop the current connection and connect to the new zone server. Each zone has a limit on how many users it will allow to connect at once. When that limit is reached, the zone is “full” and will not allow new players in until a current player leaves. This puts an absolute cap on the number of users this model can support. To deal with this problem, Sony introduced the concept of a *shard*. Each shard is a duplicated instance of the whole game world. By replicating shards, an MMORPG can theoretically serve an unlimited number of players. Most current MMORPGs adopt a zone architecture and a solution utilizing shards.

Such a solution has some limitations. Separating players into separate shards limits their ability to interact. Because players are split first by zone and then by shard, players on different zones of the same shard can only engage in limited interaction, such as text chatting, while players in different shards have no chance to meet each other. This solution also causes abnormal interruption of game playing when the player switches to a “full” zone, and at the moment when he or she disconnects from the previous zone, the player cannot connect to the new zone. In this case, the player may lose his or her status in the game unless it is written to external storage.

In addition, the non-Gaussian distribution of players on each zone causes some zone servers to be overloaded while others are idle,²¹ thus inefficiently utilizing processors. Due to the static bundle of zone and game servers, it is impossible to address this problem at runtime, so resources are wasted and operation costs are increased. Reliability problems can also be caused if players have to wait for the entire shard to be recovered whenever a server in the cluster breaks down or a game process crashes.

To address the limitations of the “zoned plus shard” solution, the *seamless architecture* was developed. A seamless game world is one in which a player may be unknowingly interacting with objects that are actually being controlled by multiple game processes or servers. There is no perceivable difference from the player’s viewpoint. Like the zoned architecture, the game world is divided into several small pieces and managed by a cluster of game servers. The major difference is that in a seamless architecture game servers need to collaborate with each other to process the game events that have impact across process boundaries and update the status of influenced avatars properly. Process boundaries become dynamically changeable to balance the load on each server in the game server cluster. Some designs even go a step further to include some utility-computing features, such as dynamic server provisioning and deprovisioning for the server cluster.^{21–23}

The major advantages of a seamless game world lie in the larger contiguous game world that is enabled. This leads to a more immersive environment for players and increases the flexibility of game design. Load balancing at runtime increases the scalability of the whole system. At runtime, game processing load can be moved from either failed servers or crashed game processes to other servers. The major disadvantage is that this architecture adds complexity to many aspects of game design and implementation. For example, players’ interaction across servers has to be implemented asynchronously (e.g., using message passing or shared memory). Middleware is being developed to solve this problem and simplify such implementations.^{21–24}

A MODEL FOR MMORPG SYSTEM PERFORMANCE

Because most MMORPGs operate in client/server mode, two performance metrics, network and server performance, are of interest. These metrics relate to the major cost factors of a game’s hosting infrastructure—bandwidth and computing power.

Network traffic in MMORPGs

Game traffic includes traffic related to game logic and to ancillary functions. Each of these traffic types is comprised of an incoming part and an outgoing part. Normally, updates of a player’s status are sent not only to the player but to all other players whose “area of interest” (AOI) includes that player.²⁵ The AOI of a player represents the scope of that player’s

perceptions in the game world, according to the game design. Most MMORPGs allow players to chat by using text messages. Accordingly, our network traffic model consists of three parts: the output traffic model, the input traffic model, and chat messages.

Output traffic model

In MMORPGs, unlike normal Web applications, the server-side processing is based on “rounds,” that is, the players take turns in controlling the game world. Each round may last several hundred milliseconds. The incoming requests from clients are first put in an incoming queue. In each processing round, the game server iteratively picks up requests in sequence from the incoming queue, processes them, and puts the outgoing messages (updates) in another queue, the outgoing queue. Finally, the updates in the outgoing queue are sent to interested clients in a burst at the end of each round. It is worth noting that even if a client does not have any update for itself, the game server may still send it updates about those players in its AOI as well as regular synchronous packets to maintain the connection. Therefore, the rate of updates is roughly proportional to the number of players in the AOI.

Based on this sequence of events, the output message traffic model can be described by:

$$N_{Out}(t) = \mu_n \times n(t) \quad (1)$$

where $n(t)$ is the number of concurrent players at time t , and μ_n is the message size coefficient.

Input traffic model

The dominant part of all incoming traffic is the requests from connected clients to perform some action in the game, such as moving, fighting, or chatting. Chatting is discussed in the next subsection. Another part of the incoming traffic is composed of synchronous packets for purposes of connection maintenance, which are either “heartbeat” messages sent by the client when the player does not take any action for a specific period, or acknowledgement packets responding to a game server’s query. Because connection maintenance is necessary only for inactive players who comprise a small part of all players, we can roughly estimate that input traffic is proportional to the number of players and the heartbeat rate. Nonetheless, as pointed out in Reference 19, the actions of players are often successive and bursty and exhibit temporal locality. A more accurate model for input traffic

requires detailed study of the behavior of game players; our simplified treatment is open to debate, and we will discuss it further in the next section.

Our input traffic model can be described as:

$$N_{In}(t) = \eta_{Action} \times n(t) + h_n \times n(t). \quad (2)$$

η_{Action} is a coefficient based on action messages, which are related to the player’s action style and distribution, and h_n is the average heartbeat rate for n players.

Chat messages

Chatting by using text messages is the most popular collaboration mechanism for players in MMORPGs. New types of collaboration mechanism are emerging, such as voice chat. Chat messages could be treated as a kind of action message by the game server or could be dispatched by a dedicated chat server. In either case, chat messages fall into one of three categories:

1. *Peer-to-peer messages*—A player sends messages to another player. The traffic caused by such messages can be described by Equation 3, where ϑ is the message size coefficient.

$$N_{P2P}(t) = \vartheta \times n(t). \quad (3)$$

2. *Broadcast messages*—A player broadcasts messages to all the other players. It is obvious that the traffic caused by a single broadcast message is proportional to the number of concurrent players: one incoming message and $n(t) - 1$ outgoing messages. Hence the entire traffic caused by broadcast chatting is proportional to the square of the number of concurrent players, where β is the message size coefficient.

$$N_{Broadcast}(t) = \beta \times n(t)^2. \quad (4)$$

3. *Multicast chat messages*—A player sends messages to a group of players. Because the size of the group is relatively small, the model can be simplified to Equation 3, resulting in

$$N_{Chat} = N_{P2P} + N_{Broadcast}.$$

Putting all of these factors together, we have:

$$N(t) = N_{Out}(t) + N_{In}(t) + N_{Chat}(t). \quad (5)$$

As mentioned in the last section, both incoming traffic and chat traffic depend on the behavior of players. For example, when players fight each other

or nonplayer characters in a battlefield, the coefficient in Equation 2 is fairly high. However, according to the design philosophy of MMORPGs, a good game should be a balanced one, that is, one in which the different kinds of action available keep some sort of balance. In our case, we noticed that large-scale battlefields are the territories of senior players who are more powerful, whereas junior players, who make up the largest portion of the population, are busy self-training individually or playing in small groups to improve their skills. Hence, we can roughly assume that each individual player's behavior is independent of that of the other players in this study. Furthermore, as we discussed in the introduction, the traffic for a game shard does not show an apparent periodicity property due to the diversity of global-event update frequency. Thus, from the overall game world and statistic perspective, the user-behavior-related coefficients η_{Action} and ∂ should be constant. This allows the traffic model in MMORPG to be simplified to:

$$\begin{aligned} N(t) &= N_{Out}(t) + N_{In}(t) + N_{Chat}(t) \\ &= (\mu_n + \eta_{Action} + h_n + \partial) \times n(t) + \beta \times n(t)^2 \\ &= \varphi_\lambda \times n(t) + \beta \times n(t)^2, \end{aligned} \quad (6)$$

where φ_λ and β are the coefficients which should be constant at the game shard level. Equation 6 could be further simplified if the traffic caused by broadcast chat is small and thus negligible to:

$$\begin{aligned} N(t) &= N_{Out}(t) + N_{In}(t) + N_{Chat}(t) \\ &= \varphi_\lambda \times n(t) + \beta \times n(t)^2 \\ &\approx \varphi_\lambda \times n(t). \end{aligned} \quad (7)$$

Thus, network traffic can be modeled by the number of concurrent players.

Server performance in MMORPGs

It is well known that in traditional Web applications, server performance can be modeled by the arrival rate.²⁶ For most Internet applications, this model can be expressed as a linear function:

$$U(t) = \lambda(t) \cdot u_\lambda + b, \quad (8)$$

where $U(t)$ is the resource utilization rate, $\lambda(t)$ is the arrival rate at time t , usually defined as the number of requests from clients, b stands for the server resources used by the functions deployed at the server side that are not related to any requests, and u_λ is the resource utilization rate for one request. In our study, b and u_λ represent the CPU usage rate of the game servers.

Although the pattern of MMORPG network traffic is quite different from that of Web applications, Equation 8 can be used to determine the resource utilization rate at the server side for the following reasons. First, the design of game servers follows the producer-consumer pattern in which incoming requests from clients are first put into the incoming queue, and in each round of processing, the game server iteratively picks up requests in sequence from the incoming queue and processes them. Whereas in a given processing round the number of incoming requests could differ from the number of processed requests (e.g., in the statistically unlikely event of queue overflow), under normal conditions the game server should process all requests. Second, as shown in Equation 2, the incoming requests are proportional to the number of players, and thus the arrival rate of incoming messages can be represented by the number of concurrent players.

Another factor that would undermine the linear relationship between server performance and number of concurrent players is the load-balancing algorithm. The number of concurrent players is defined as the number of players in an entire game world, and these players are distributed to each proxy server and game server by the load balancer. If we tokenize the number of players on each game server as $\lambda_g^i(t)$, and the number of players on each proxy server as $\lambda_p^i(t)$, we get the total number of players at time t :

$$\lambda(t) = \sum_{i=1}^N \lambda_g^i(t) = \sum_{i=1}^N \lambda_p^i(t), \quad (9)$$

where $\lambda(t)$ is the total number of players at time t and N is the total number of game servers. Because the number of proxy servers is the same as the number of game servers, the total number of proxy servers is also N . In the game system that we analyzed, $N = 4$. Therefore, a point that needs to be considered is: How does the load balancer distribute the players to each server? If the load balancer distributes the players to each server randomly, it cannot be guaranteed that the data will exhibit a linear relationship, even if each of them follows Equation 10, where $\lambda_g^i(t)$ is the number of players on game server i at time t , $U(t)_i$ is the resource utilization rate of server i , b_i indicates the server resources used by the functions deployed at the server side that are not related to any requests, and $u_{\lambda i}$ is the resource utilization rate used by one request of server i :

Table 1 Linear relationship and parameters of network traffic and number of concurrent players

Metric name	Cov	φ_λ	$1/\varphi_\lambda$
Bytes per second	0.8834	714.29	0.0014
Packets per second	0.8459	7.57	0.1321

$$\lambda^i(t) = U(t)_i / u_{\lambda i} - b_i / u_{\lambda i}. \quad (10)$$

We define a load balancer to be *proportion-consistent* if the algorithm used by it dispatches the traffic to each resource proportionally and the proportion does not change over time. Using this definition, we can state that if each server's performance has a linear relationship to the number of players on this server and the load balancer is proportion-consistent, then every server's performance also has a linear relationship with the number of players in the entire game world. Because the proof of this is straightforward, it is omitted here. The load balancer in our system uses a WRR (weighted round robin) algorithm to dispatch the players, so it is clearly proportion-consistent.

EXPERIMENTS AND ANALYSIS

In this section, we present our experimental and analytical results for a zoned MMORPG and a seamless MMORPG.

Experimental results for a zoned MMORPG

A zoned MMORPG game, which is one of the most popular titles in China, was analyzed by using the model described in the previous section. In this game, players were indirectly connected to game servers through proxy servers. In each shard, there were four proxy servers that had full connections to four game servers. The configuration of a shard was composed of four proxy servers and four game servers. Every server had a Pentium** 4 1.8Hz CPU, 2 GB of RAM, and ran Windows 2000**. A "sniffer" was attached to the network to track all network traffic. Each shard had an Internet connection with a bandwidth of 32Mb.

Network traffic in a zoned MMORPG

In order to analyze network performance, a heavily loaded shard was selected for monitoring, having a number of concurrent players which varied from 1500 to 2500. By associating it with the number of concurrent players calculated from the log information in the database, their interrelationship could be

found. First, a linear model was evaluated by calculating the linear correlation coefficient Cov between the number of concurrent players and the network traffic, according to Equation 11,

$$Cov[n(t), N(t)] = \frac{\sum \{[n(t) - E(n(t))] \cdot [N(t) - E(N(t))]\}}{\sqrt{D[n(t)] D[N(t)]}}, \quad (11)$$

in which $D(x) = m \cdot \sum(x^2) - (\sum x)^2$ and m is the number of data points.

Next, a robust regression algorithm was used to obtain the parameter φ_λ in Equation 7. The two curves $N(t)$ and $n(t) \cdot \varphi_\lambda$ could then be plotted together and compared. A detailed discussion of the algorithm used can be found in Reference 27.

Two network traffic metrics were analyzed: bytes per second and packets per second. **Table 1** shows the results, a strong linear relationship between these metrics. Cov is the correlation coefficient calculated according to Equation 11, and φ_λ is the parameter in Equation 7 estimated by the robust regression algorithm.

Figure 3 shows the robust regression results. The x-axis represents time, using a sample rate of 30 minutes. The dark purple line is the concurrent player number, and the green line is mapped from the packet traffic to the concurrent player number as $m_p(t) \cdot 0.132$, where $m_p(t)$ is the packet traffic. Similarly, the red line is mapped from the byte traffic to the number of concurrent players as $m_b(t) \cdot 0.0014$, where $m_b(t)$ is the byte traffic.

Although network traffic fluctuated significantly, its relationship with the number of concurrent players strongly followed Equation 7.

Server performance in a zoned MMORPG

In order to evaluate the server performance model, the Windows** Performance Monitor was used to record the CPU utilization of the related game processes every 5 seconds. These results were then summed to obtain the entire utilization on each server.

Two metrics, server performance and number of players, were analyzed (with a sample rate of one hour to smooth out disturbances), and the server performance was averaged during the interval. The procedure was similar to that of the network traffic



Figure 3
Robust regression results for network traffic and number of concurrent players

analysis: first, a correlation value $Cov(\lambda(t), U(t))$ between CPU utilization and number of concurrent players was calculated; next, the robust regression algorithm was used to find the parameters of Equation 12, which is a transformation of Equation 8, in order to plot the lines in the same figure:

$$\lambda(t) = U(t)/u_{\lambda} - b/u_{\lambda}. \quad (12)$$

In this equation, $U(t)$ the server performance, u_{λ} represents the server's CPU utilization cost per player, and b represents the resources consumed by non-game-related processes or daemons. As in Equation 8, b and u_{λ} are the coordinates of the CPU usage rate of game servers. Once $U(t)$ is obtained, the number of concurrent players $\lambda(t)$ can be calculated by performing integration (see Equation 12).

Table 2 summarizes the results, which show that almost all of the servers have a strong linear relationship with the number of concurrent players except game server 4. **Figure 4** plots the robust

regression result of the servers. It can be seen that although the correlation coefficient of game server 4 is 0.3491, its server performance still fits Equation 8 very well. If some outlying points, less than 5 percent of the original data set, are removed, game server 4 also exhibits a high linear relationship with the concurrent player number with a correlation value of 0.6731.

Because each game server is associated with some zones of the game world, the number of players on each server is equal to the number of players on those zones in the server. Therefore, whether the load-balancing algorithm for the game server is proportion-consistent is decided by the geographical distribution of players. This is why the correlation coefficients of game servers are poorer than those of proxy servers (see Table 2). On the other hand, if every server followed Equation 10, the number of concurrent players for the entire game world would follow Equation 13. **Table 3** shows the results for the entire game world. $Cov(\lambda', \lambda)$ indicates that the linear relationship is improved (see the brown line in Figure 4).

Table 2 Server performance vs number of concurrent players using robust regression algorithm to estimate parameters of Equation 8

Server ID	Cov	$1/u_{\lambda}$	$-b/u_{\lambda}$
Game server 1	0.648	39.4	-2561.1
Game server 2	0.6258	45.7	-2827.2
Game server 3	0.6049	9.388	698.44
Game server 4	0.3491	76.7	-6599

$$\lambda(t)' = \sum_{i=1}^4 U(t)_i / u_{\lambda i} - \sum_{i=1}^4 b_i / u_{\lambda i} \quad (13)$$

Experimental results for a seamless MMORPG

To evaluate our performance model with a seamless MMORPG, an open-source MMORPG game, Cross-Fire,²⁸ was selected and modified with our MMORPG middleware.²² It then had most of the

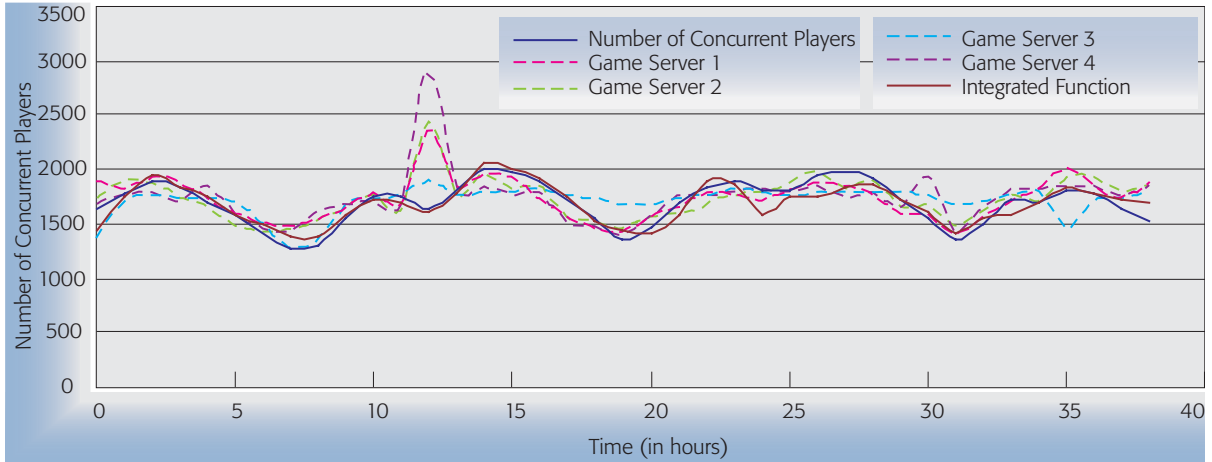


Figure 4
Linear relationship between server performance and number of concurrent players

features of a seamless MMORPG, including a contiguous game world and runtime load balancer. With the code of CrossFire in hand, more probes were set to capture further information, such as the CPU utilization rate of each game server, number of players, network data flow, and so forth. To compare it with the zoned game, we adopted a similar infrastructure deployment schema, including four game servers and one proxy server. Each server used the Red Hat** 9.0 operating system, a 2.8 GHz CPU, and 512 MB of RAM. A simulation “robot” was developed for the client side of CrossFire to simulate the online game player’s behavior, such as walking and fighting with other players. The robot connected to the game servers indirectly through the proxy.

Server performance in a seamless MMORPG

In order to evaluate the server performance model, the CPU utilization of the related game processes was logged every 1 second; these results were then summed to obtain the entire utilization, as we did for the zoned MMORPG.

According to Equation 11, the linear model was evaluated by calculating the correlation coefficient between the number of players and CPU utilization.

Then the regression algorithm was used to find the parameters of Equation 12.

Figure 5 shows the relationship between the number of concurrent players and CPU utilization for all four game servers. Unlike the previous experiment on zoned MMORPGs, we can obtain each server’s number of players and CPU in this case and display them separately. Because the simulation robot keeps adding avatars into the game world, in the following figures the number of players is always increasing during the test period. From these figures, a strong linear relationship between the number of concurrent players and the CPU utilization can be clearly seen. *Table 4* summarizes the results, which show that all of the servers have a strong linear relationship with the number of concurrent players.

We also summed the total number of players for the four game servers and evaluated the relationship between the total number of players and CPU utilization. We found that they exhibited a strong linear relationship as well, with a relationship coefficient of 0.9907.

Table 3 Linear relationship between the integrated results and the number of concurrent players

Server group	$Cov(\lambda_i, \lambda'_i)$	$1/u_{\lambda 1}$	$1/u_{\lambda 2}$	$1/u_{\lambda 3}$	$1/u_{\lambda 4}$	$-\sum_{i=1}^4 b_i/u_{\lambda i}$
Game servers	0.81	32.8	10.4	6.9	19	-1554.9

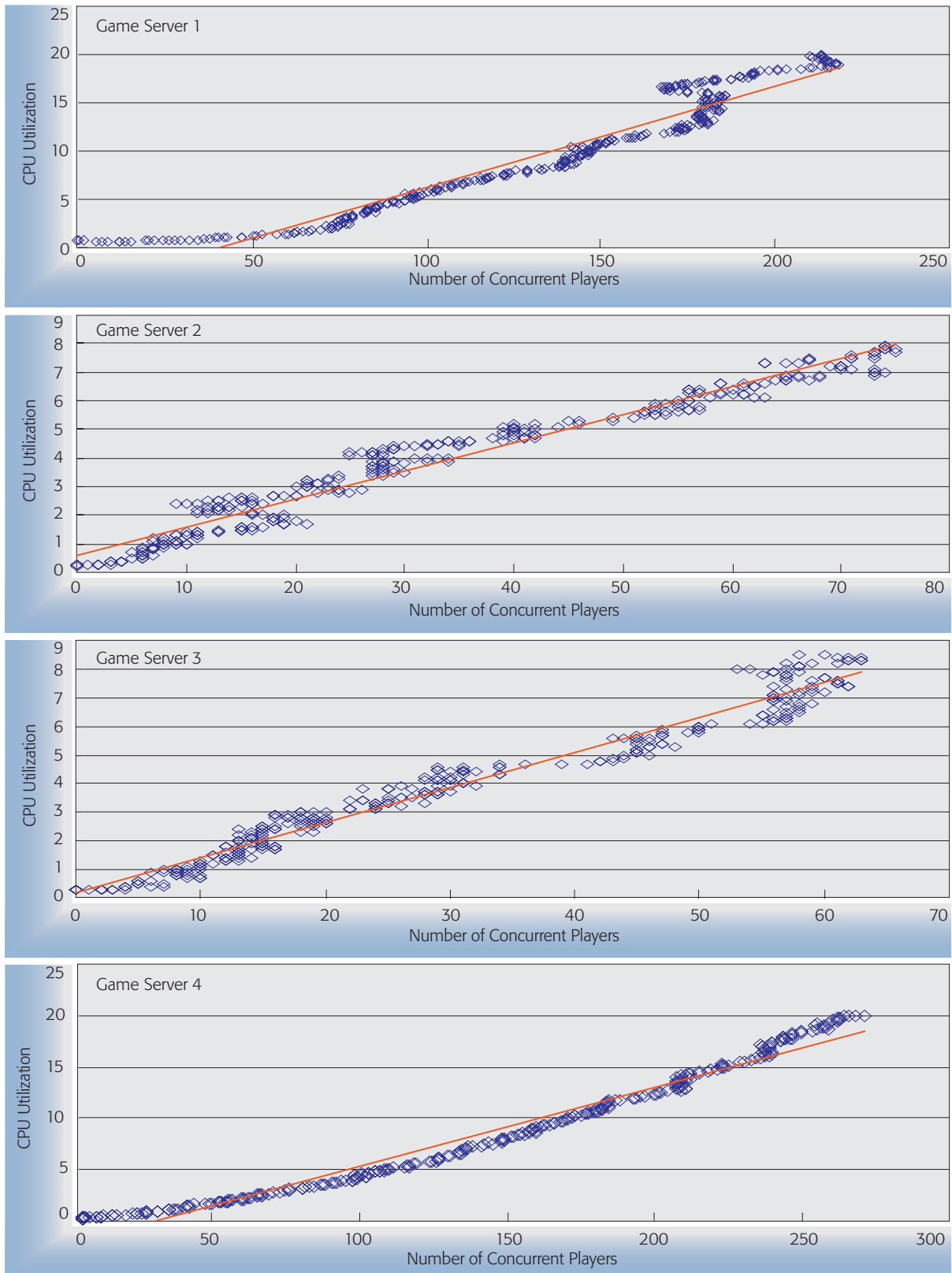


Figure 5
CPU utilization vs number of concurrent players for four game servers

Table 4 Server performance and number of concurrent players

Server ID	Cov	$1/u_{\lambda}$	$-b/u_{\lambda}$
Game server 1	0.9573	9.5329	-40.2860
Game server 2	0.9786	10.1730	6.2004
Game server 3	0.9834	8.1566	1.5212
Game server 4	0.9851	13.2100	-25.4584
Total Number of Concurrent Players	0.9907	10.8225	-48.5844

Table 5 Server performance and number of concurrent players and agents

Server ID	Cov	$1/u_{\lambda}$	$-b/u_{\lambda}$
Game server 1	0.9567	11.6822	-42.1659
Game server 2	0.9594	15.0376	5.0075
Game server 3	0.9649	11.4025	-2.6249
Game server 4	0.9819	15.4083	-33.0385
Total	0.9877	13.5501	-61.0840

In order to analyze the impact on the performance of agents, we also compared the total number of players and agents with CPU utilization. **Table 5** shows the results. Comparing Tables 4 and 5, we can see that the linear relationship between the number of players and CPU utilization is a little stronger than the relationship between the CPU utilization and the total number of players and agents. We can thus conclude that the number of players is a good parameter with which to model the server's performance.

Network traffic in a seamless MMORPG

Another important performance metric is network traffic. Two network traffic metrics were analyzed:

the input traffic, which is the traffic from the simulation robot to the game server (e.g., the player's commands); and the output traffic, which is the data flow from the game server to the robot (e.g., the game server's update messages to the client). As was the case for the zoned experiments, traffic was divided into bytes per second and packets per second. **Figure 6** shows the relationship between the number of concurrent players and the number of input packets, input bytes, output packets, and output bytes. From the figure, we can see that the network traffic's relationship with the number of concurrent players strongly follows Equation 7.

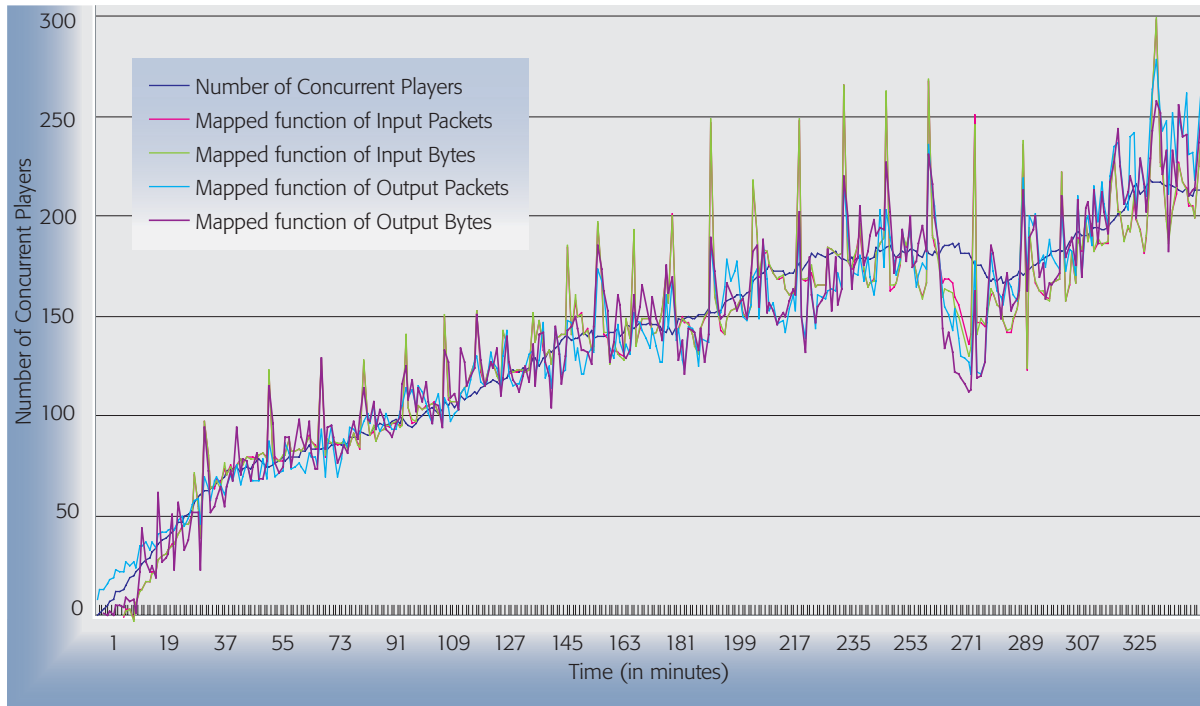


Figure 6
Network traffic vs number of concurrent players for Server 1

Table 6 Linear relationship and parameters of network traffic and the number of concurrent players for (a) Server 1; (b) Server 2; (c) Server 3; and (d) Server 4.

(a) Server 1	Cov	φ_{λ}	(b) Server 2	Cov	φ_{λ}
Input packets	0.9331	1.4758	Input packets	0.9546	1.4213
Input bytes	0.9299	24.273	Input bytes	0.9544	14.589
Output packets	0.9504	21.377	Output packets	0.9556	23.438
Output bytes	0.9283	770.74	Output bytes	0.8765	654.62
(c) Server 3	Cov	φ_{λ}	(d) Server 4	Cov	φ_{λ}
Input packets	0.9681	1.4308	Input packets	0.9723	1.3736
Input bytes	0.9686	23.619	Input bytes	0.99723	22.655
Output packets	0.9685	18.481	Output packets	0.9613	25.16
Output bytes	0.9226	884.45	Output bytes	0.9719	639.42

Table 6 shows the results for all four game servers, indicating a strong linear relationship between them. *Cov* is the correlation coefficient calculated according to Equation 11, and φ_{λ} is the parameter in Equation 7 estimated by the regression algorithm. As before, in order to analyze the impact on agent performance, we compared the total number of players and agents with network performance. **Table 7** shows the results.

From Tables 6 and 7, we can see that there is a stronger linear relationship between the number of players and the CPU utilization than pertains for the total number of players and agents. We can conclude from this that the number of players is a good parameter with which to model the server performance.

SUMMARY AND FUTURE WORK

This study has proposed a performance model for MMORPGs. By evaluating two MMORPGs with different game-world organization mechanisms, we demonstrated that the performance metrics at the server side have a strong linear relationship with the number of concurrent players. The results make it is easy and straightforward for MMORPG service providers to predict resource requirements for their gaming infrastructure at runtime in an automated way. Though the scope of our study was limited to two MMORPGs, we believe the results can be generalized to other MMORPGs with similar themes and styles.

As mentioned in our discussion, game design and player behavior have significant impact on the

Table 7 Network traffic and total number of players and agents

Server ID	Input packets	Input bytes	Output packets	Output bytes
Game server 1	0.9275	0.9243	0.9452	0.9247
Game server 2	0.9421	0.9423	0.9455	0.8692
Game server 3	0.9531	0.9536	0.9551	0.9165
Game server 4	0.9703	0.9702	0.9595	0.9712

traffic model and resource usage model at the server end. As the MMORPG is quickly evolving in terms of adopting features of other game genres, the game system will definitely become more complicated, as will the behavior of players. In our future work, we plan further study of the changes taking place in both the design pattern of MMORPGs and user behavior and the development of a more accurate model for the purposes of prediction.

ACKNOWLEDGMENTS

The authors would like to thank Sheng Lu for his valuable comments in the discussion of this paper's topics, and Liqin Shen, Ling Shao, and Jun Liu for their assistance and encouragement in this study. The authors also acknowledge the anonymous reviewers for their constructive criticism.

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Accepted for publication September 2, 2005.

Published online January 20, 2006.

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